

Microsoft

Exam Questions AB-100

Agentic AI Business Solutions Architect (beta)



NEW QUESTION 1

- (Topic 1)

Which framework should you use for the infrastructure migration?

- A. Microsoft Cloud Adoption Framework for Azure
- B. Success by Design
- C. Microsoft Power Platform Center of Excellence (CoE)
- D. Microsoft Power Platform Project Setup Wizard

Answer: A

NEW QUESTION 2

- (Topic 2)

A company has a Microsoft Copilot Studio agent that uses custom connectors to interact with enterprise APIs.

You need to recommend an application lifecycle management (ALM) process to ensure that the connectors are deployed consistently across development, test, and production environments and meet governance and traceability requirements.

What should you recommend?

- A. Deploy the APIs as Azure Functions.
- B. Manage the connectors as solution components and deploy the components by using ALM pipelines.
- C. Maintain connector definitions in environment variables.
- D. Export and import the connectors between the environments as unmanaged solutions.

Answer: B

NEW QUESTION 3

- (Topic 2)

A company uses a Microsoft Copilot Studio agent to automate tasks in a web app.

During testing, you discover that the automation sometimes fails because of frequent changes to the app's user interface. You need to recommend a solution to ensure that the agent successfully automates the tasks. The solution must minimize changes to the agent. What should you include in the recommendation?

- A. conversation topics in Copilot Studio
- B. an agent flow in Copilot Studio
- C. Computer Use in Copilot Studio
- D. custom models in Azure AI Studio

Answer: C

NEW QUESTION 4

HOTSPOT - (Topic 2)

You are designing an AI strategy for Microsoft Dynamics 365 finance and operations apps. You are evaluating the use of Microsoft Copilot Studio to provide in-app help and guidance based on generative AI general knowledge.

You need to recommend which knowledge sources to include in the generative help and guidance agent. The solution must minimize the risk of generating inaccurate responses.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Custom knowledge sources:

- ☐ Must be uploaded to the agent
- ☐ Must be excluded from the agent
- ☐ Are not supported

AI general knowledge:

- ☐ Must be enabled for the agent
- ☐ Must be disabled for the agent
- ☐ Is not supported

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Custom knowledge sources:

Must be uploaded to the agent

Must be excluded from the agent

Are not supported

AI general knowledge:

Must be enabled for the agent

Must be disabled for the agent

Is not supported

NEW QUESTION 5

A company deploys a Microsoft Copilot Studio agent that integrates with a Microsoft Power Automate desktop flow. You need to recommend a testing solution that meets the following requirements: Test cases must validate the most recent changes to the agent before the agent is released.
The flow must be validated as part of the agent's orchestration.
What should you recommend for each requirement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Validate the most recent changes to the agent before release:

Publish the agent to a channel and test the agent on live users.

Run tests against the latest unpublished version of the agent.

Run tests against the production version of the agent.

Validate the flow as part of the agent's orchestration:

Add the flow to the agent as a tool.

Add the flow to a canvas app.

Use the Power Automate for desktop console.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Validate the most recent changes to the agent before release:

Publish the agent to a channel and test the agent on live users.

Run tests against the latest unpublished version of the agent.

Run tests against the production version of the agent.

Validate the flow as part of the agent's orchestration:

Add the flow to the agent as a tool.

Add the flow to a canvas app.

Use the Power Automate for desktop console.

NEW QUESTION 6

HOTSPOT - (Topic 2)
A company uses Microsoft Dynamics 365 Finance for accounts payable and customer debt recovery. You are designing an AI finance process that meets the following requirements:
? Provides AI-driven details to help staff identify overdue vendor invoices and outstanding balances
? Helps staff reduce how long it takes to review overdue invoices and payment history
You need to recommend which Microsoft Copilot features to include in the design.
What should you recommend for each requirement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Help identify vendor overdue invoices and outstanding balances:

Agent management

AI Summaries with Copilot

The Account Reconciliation agent

The supplier Communication agent

Reduce how long it takes to review overdue invoices and payment history:

Analyze demand plans with Copilot

Collections coordinator summary

The Account Reconciliation agent

The supplier Communication agent

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Help identify vendor overdue invoices and outstanding balances:

Agent management

AI Summaries with Copilot

The Account Reconciliation agent

The supplier Communication agent

Reduce how long it takes to review overdue invoices and payment history:

Analyze demand plans with Copilot

Collections coordinator summary

The Account Reconciliation agent

The supplier Communication agent

NEW QUESTION 7

- (Topic 2)
A company has a Microsoft Dynamics 365 Sales environment that has Microsoft Copilot enabled.
You need to customize Copilot by tailoring how opportunity summaries are generated or how they are presented to users.
Solution: You add the opportunity summary widget to the Opportunity form. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 8

- (Topic 2)
A company has a Microsoft Copilot Studio agent that uses generative AI to assist Microsoft Dynamics 365 Customer Service representatives. The agent currently exhibits a low resolution rate and a high escalation rate. You need to identify the issue. What should you use?

- A. the Insights tab from the Search & intelligence settings of the Microsoft 365 admin center
- B. the Copilot hub in the Power Platform admin center
- C. the Agent dashboard of Dynamics 365 Customer Service historical analytics
- D. the Analytics tab in Copilot Studio

Answer: D

NEW QUESTION 9

- (Topic 2)
A company has an AI business solution.
You need to extend the solution so that Microsoft 365 Copilot can invoke external logic hosted in Azure services.

What should you include in the solution?

- A. Microsoft Copilot Studio skills
- B. Microsoft Power Platform connectors
- C. custom engine agents

Answer: B

NEW QUESTION 10

DRAG DROP - (Topic 2)

A company has a Microsoft Foundry project that uses a single agent and a single prompt to complete a series of tasks. The agent encounters the following issues: It frequently produces incomplete results. It struggles with domain-specific reasoning. Agent response times are remarkably slow. You need to recommend a solution to improve the overall performance and accuracy of the agent. What should you include in the recommendation? To answer, drag the appropriate actions to the correct requirements. Each action may be used once, more than once, or not at all.

Actions

Add a grounding data source.

Add a prebuilt connector.

Move to a multi-agent architecture.

Upgrade to a larger generative AI model.

Answer Area

Action

To improve performance:

To improve accuracy:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

Add a grounding data source.

Add a prebuilt connector.

Move to a multi-agent architecture.

Upgrade to a larger generative AI model.

Answer Area

Action

To improve performance:

Move to a multi-agent architecture.

To improve accuracy:

Add a grounding data source.

NEW QUESTION 10

- (Topic 2)

A company has an Azure environment that supports multiple business units. The company plans to implement an AI solution that will perform sentiment analysis on customer product reviews. You need to evaluate the potential cost of the solution to support return on AI investment (ROAI) analysis. What should you use?

- A. Total Cost of Ownership (TCO) Calculator
- B. Azure Reservations
- C. Azure pricing calculator
- D. Azure Monitor

Answer: C

NEW QUESTION 13

- (Topic 2)

A company has a Microsoft Foundry agent that summarizes customer feedback and recommends products to customers. The agent references data from multiple knowledge sources. Users report that the agent response time is slow. Telemetry data shows that the agent frequently reaches its token usage limit. You need to recommend a solution to reduce token usage without degrading the quality of the generated responses. What should you recommend?

- A. Chunk documents during indexing.
- B. Lower the maximum token usage limit for the responses.
- C. Reduce the number of knowledge sources used by the agent.
- D. Reconfigure the prompts to limit the amount of retrieved content from the knowledge sources.

Answer: D

NEW QUESTION 18

- (Topic 2)

A retail company plans to deploy Microsoft Copilot Studio agents to support: Microsoft Dynamics 365 Commerce scenarios.

A Microsoft Power Apps inventory management solution.

You need to recommend a solution to organize product catalog data as a consistent source for multiple AI systems.

What should you recommend?

- A. Let each agent scrape product details from Microsoft SharePoint Online libraries.
- B. Store the product catalog data in a separate custom table for each agent.
- C. Configure prompts to pull product details from the PDFs of external vendors.
- D. Centralize the product catalog data in Microsoft Dataverse and expose the data to both agents.

Answer: D

NEW QUESTION 19

- (Topic 2)

A company has Microsoft 365 Copilot agents.

You need to design a security solution for the agents. The solution must meet the following requirements:

Identify and mitigate potential risks that relate to AI use.

Protect AI apps and the sensitive data processed or generated by the agents.

Support responsible AI governance by retaining and logging interactions, detecting policy violations, and investigating incidents.

Which two components should you include in the design? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Purview
- B. Azure AI Content Safety
- C. role-based access control (RBAC) in Microsoft Foundry
- D. Microsoft Defender

Answer: AD

NEW QUESTION 21

- (Topic 2)

A company has an AI solution that uses Azure OpenAI models.

You need to recommend a governance solution that monitors and audits changes to model configurations and data usage. The solution must minimize administrative effort.

What should you include in the recommendation?

- A. Azure Monitor
- B. Azure Stream Analytics
- C. Azure API Management
- D. Azure Policy
- E. Microsoft Purview

Answer: E

NEW QUESTION 22

- (Topic 2)

A company has a Microsoft Foundry generative AI model.

You need to evaluate the model's output to measure the overall quality and coherence of generated responses. The evaluation must use GPT-4o as a judge and return a numeric score for each output.

Which type of metric should you use?

- A. Groundedness
- B. AI quality (NLP)
- C. risk and safety
- D. AI quality (AI assisted)

Answer: D

NEW QUESTION 27

- (Topic 2)

What should you configure for the custom AI agent?

- A. Azure OpenAI reasoning models
- B. generative orchestration
- C. classic orchestration
- D. AI-assisted evaluators

Answer: B

NEW QUESTION 30

- (Topic 2)

A company has a Microsoft Power Platform solution that contains the following components:

- Microsoft Dataverse tables
- A Microsoft Power BI workspace named WS1
- A canvas app named App1 that uses Dataverse
- A Power BI semantic model that connects to Dataverse by using DirectQuery You plan to use generative AI to provide answers to queries based on a subset of

corporate data. You need to ensure that the data is available as a grounding data source for AI systems. What should you do?

- A. Export the semantic model.
- B. Share WS1.
- C. Populate a Dataverse table.
- D. Endorse the semantic model.

Answer: D

NEW QUESTION 35

HOTSPOT - (Topic 2)

What should you include in the custom AI agent design to meet the R&D product specifications and the compliance information requirements? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

To expose the data to the agent, create:

an Azure AI Bot Service channel

a custom connector

a custom OData entity

the Semantic Kernel

Add to the agent:

an event trigger

the MCP server

a REST API

a tool

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

To expose the data to the agent, create:

an Azure AI Bot Service channel

a custom connector

a custom OData entity

the Semantic Kernel

Add to the agent:

an event trigger

the MCP server

a REST API

a tool

NEW QUESTION 38

- (Topic 2)

A company uses Microsoft Dynamics 365 finance and operations apps.

The company plans to use Microsoft Copilot in-app help and guidance to generate responses for internal business processes.

You need to add an additional knowledge source for the business processes. The solution must NOT add new topics to the Copilot agent for the finance and operations apps.

Which knowledge source should you add?

- A. Microsoft Dataverse
- B. a public website
- C. Azure AI Search
- D. a file upload

Answer: D

NEW QUESTION 39

DRAG DROP - (Topic 2)

A company has a cloud-based AI solution that uses Azure OpenAI models.

You need to design a monitoring solution that meets the following requirements:

- Monitors performance metrics and operational health for the models
- Monitors AI apps and agents for compliance
- Uses Azure-native capabilities
- Minimizes development effort

What should you use for each requirement? To answer, drag the appropriate options to the correct requirements. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Options

⋮ Azure API Management

⋮ Azure Monitor

⋮ Azure Policy

⋮ Azure Stream Analytics

⋮ Microsoft Defender

⋮ Microsoft Purview

Answer Area

Monitors AI app and agents for compliance:

Monitors performance metrics and operational health:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Options

⋮ Azure API Management

⋮ Azure Monitor

⋮ Azure Policy

⋮ Azure Stream Analytics

⋮ Microsoft Defender

⋮ Microsoft Purview

Answer Area

Monitors AI app and agents for compliance:

⋮ Microsoft Purview

Monitors performance metrics and operational health:

⋮ Azure Monitor

NEW QUESTION 42

DRAG DROP - (Topic 2)

A company has an AI solution that uses a Microsoft Copilot Studio agent.

You need to monitor the agent's performance. The solution must meet the following requirements:

Monitor the agent's telemetry in near-real-time (NRT). Download transcripts of full conversations.

Monitor the agent's usage and performance.

What should you use for each requirement? To answer, drag the appropriate options to the correct requirements. Each option may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Options	Answer Area	Option
Application Insights	Monitor the agent's telemetry in NRT:	
Copilot Studio	Download transcripts of full conversations:	
Log Analytics	Monitor the agent's usage and performance:	
Microsoft Power Apps		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Options	Answer Area	Option
Application Insights	Monitor the agent's telemetry in NRT:	Application Insights
Copilot Studio	Download transcripts of full conversations:	Copilot Studio
Log Analytics	Monitor the agent's usage and performance:	Copilot Studio
Microsoft Power Apps		

NEW QUESTION 44

- (Topic 2)
A company uses Microsoft Dynamics 365 to manage service operations. Dispatchers coordinate service requests, and technicians perform scheduled on-site work.
You need to design a solution that will use Microsoft Copilot to improve the efficiency of the service operations. The solution must meet the following requirements:

- Provide AI-driven assistance to help staff organize and resolve work orders.
- Deliver contextual AI support to frontline workers as they prepare for and complete customer appointments.

Which two components should you include in the design? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Copilot in Customer Service
- B. Copilot in Outlook
- C. Copilot in Field Service
- D. the Dynamics 365 Field Service mobile app
- E. Dynamics 365 Customer Service
- F. Copilot Service workspace

Answer: CD

NEW QUESTION 49

- (Topic 2)
A company has an AI solution built by using Microsoft Copilot Studio and Power Platform. The solution is used by the company's sales, marketing, and customer service teams.
You are performing a return on AI investment (ROAI) analysis to evaluate the impact of the solution.
You need to identify which measurable business drivers to include in the analysis.
Which two business drivers should you identify? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. the reduced average case resolution time
- B. market capitalization
- C. economic market predictability
- D. increased employee productivity
- E. brand awareness

Answer: AD

NEW QUESTION 53

- (Topic 2)
A company plans to deploy a Microsoft Copilot Studio agent that will analyze historical business data to predict customer behavior.

The data is currently stored in an Azure SQL database, flat files, APIs, and logs.
You need to organize the data into a format that can be used as a knowledge source in Copilot Studio.
What should you include in the solution?

- A. Azure AI Search
- B. Azure Data Lake Storage
- C. Azure Cosmos DB
- D. Azure Translator in Foundry Tools

Answer: A

NEW QUESTION 54

DRAG DROP - (Topic 2)

Which Copilot Studio analytics metrics should you recommend to assist the executives with their specific responsibilities? To answer, drag the appropriate metrics to the correct executives. Each metric may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Answer Area

Metrics

Effectiveness

Satisfaction

Tool use

Use

Answer Area

CFO concerns about Copilot Studio credit usage:

CTO concerns about poor feedback on AI agent responses:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Metrics

Effectiveness

Satisfaction

Tool use

Use

Answer Area

CFO concerns about Copilot Studio credit usage: Effectiveness

CTO concerns about poor feedback on AI agent responses: Satisfaction

NEW QUESTION 59

- (Topic 2)

A company plans to deploy an AI-based customer service app that will autonomously manage interactions, escalate complex cases, and learn from historical ticket data.
You need to perform a return on AI investment (ROAI) analysis of the app deployment. The solution must ensure that the analysis is accurate.
What should you do first?

- A. Establish the AI performance metrics.
- B. Conduct an AI market benchmarking study.
- C. Model the customer experience.
- D. Identify and quantify all the development, deployment, and operating costs.

Answer: D

NEW QUESTION 61

- (Topic 2)

You are designing a low-code AI business solution by using Microsoft Copilot Studio.
The solution must include an agent that automates tasks by simulating user interactions across third-party apps and websites, such as clicking buttons, entering text, and extracting information from screens.
You need to recommend what to include in the agent. What should you recommend?

- A. a natural language understanding + (NLU+) model in Copilot Studio

- B. Copilot skills
- C. Computer Use in Copilot Studio
- D. Model Context Protocol (MCP)

Answer: C

NEW QUESTION 62

- (Topic 2)

You need to design a Microsoft 365 Copilot solution to optimize employee productivity. The solution must meet the following requirements:
Ensure that the employees can query content stored in a subset of Microsoft SharePoint Online sites and in Teams by using natural language-based prompt actions.
Ensure that employees receive contextually relevant responses in Microsoft 365 Copilot. What should you include in the design?

- A. Build a Microsoft Power Automate desktop flow to read the SharePoint content and post the responses to Teams.
- B. Modify SharePoint settings.
- C. Create a custom REST API that crawls the SharePoint content.
- D. Configure Microsoft Graph access.

Answer: D

NEW QUESTION 65

- (Topic 2)

A company has a Microsoft Copilot Studio agent that provides answers based on a knowledge base for customer support. Users report that, occasionally, the agent provides inaccurate answers. You need to use metrics from the Analytics tab in Copilot Studio to identify the cause of the inaccuracies. Which two options should you use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. survey results
- B. session information and session outcomes
- C. topic usage and topics with low resolution
- D. engagement, resolution, and escalation rates
- E. quality of generated answers

Answer: BE

NEW QUESTION 70

HOTSPOT - (Topic 2)

A company uses Microsoft Dynamics 365 Supply Chain Management. You are designing an AI supply chain process that meets the following requirements: Provides managers with AI-driven insights that surface key information from customer orders
Helps planners use AI to anticipate future product needs more accurately
You need to recommend which Microsoft Copilot features to include in the design.
What should you recommend for each requirement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Provide AI-driven insights from customer orders:

AI Summaries with Copilot
Generative insights for Demand planning
The Customer credit and collections workspace
Workload insights with Copilot

Anticipate future product needs:

Generative insights for Demand planning
Microsoft Power BI
Product information management
The Supplier Communications Agent

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Provide AI-driven insights from customer orders:

AI Summaries with Copilot
 Generative insights for Demand planning
 The Customer credit and collections workspace
 Workload insights with Copilot

Anticipate future product needs:

Generative insights for Demand planning
 Microsoft Power BI
 Product information management
 The Supplier Communications Agent

NEW QUESTION 74

- (Topic 2)

A company has a portfolio of AI initiatives at different stages of development.

You need to recommend a structured approach to evaluating the return on AI investment (ROAI) across all the initiatives. The solution must balance immediate results with long- term values and strategic innovations.

What should you include in the recommendation?

- A. a simple cost and benefit analysis
- B. a horizon-based framework
- C. the internal rate of return (IRR) function
- D. a prioritization grid

Answer: B

NEW QUESTION 77

- (Topic 2)

What should you recommend to assist the CEO with their specific responsibilities?

- A. Compliance Center
- B. Microsoft Foundry Tools
- C. the Microsoft Service Trust Portal
- D. the Responsible AI dashboard
- E. Microsoft Purview

Answer: D

NEW QUESTION 80

- (Topic 2)

A company extends Copilot in Microsoft Dynamics 365 Customer Service.

You need to recommend an automated application lifecycle management (ALM) process so that the Copilot components can be safely developed, tested, and promoted to production.

Which two actions should you include in the ALM process? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Use an unmanaged solution in production.
- B. Rebuild the agents in each environment.
- C. Use Microsoft Power Platform pipelines.
- D. Include the components in a solution.
- E. Store the agent transcripts in source control.

Answer: CD

NEW QUESTION 84

- (Topic 2)

A company has a Microsoft 365 tenant in Canada and multiple Microsoft Power Platform environments in Canada and the United States. The company plans to deploy a Microsoft

Copilot Studio agent to the Canadian environment that will use:

- Microsoft Dataverse data stored in Canada
- A connector that connects to an Azure OpenAI instance in the United States

You need to ensure that the agent adheres to data residency and data movement policies before being deployed. What should you do?

- A. Ensure that the data processed by Azure OpenAI is stored in the United States.
- B. From the Microsoft Purview portal, validate the Data loss prevention settings.
- C. Ensure that cross-region data movement is enabled for the Canadian environment and connector dependencies.
- D. Migrate the tenant to the United States.

Answer: C

NEW QUESTION 89

- (Topic 2)

A company has multiple AI models that support generation of sales transactions. Each release of the models must be reviewed by a security and compliance team before being deployed to the production environment. The security and compliance team must have access to prior versions to properly determine potential exposures introduced. You need to recommend a solution to evaluate the impact of each deployment to production. The solution must enhance business continuity. What should you recommend?

- A. Create a central model registry that uses version history.
- B. Establish a promotion process by using a quality gate.
- C. Implement version control for all the AI system components.
- D. Track model retirement schedules to prevent service disruptions.

Answer: C

NEW QUESTION 90

- (Topic 2)

A company has an AI business solution that uses Microsoft Copilot Studio agents. You need to recommend prompt best practices to improve the effectiveness of agent interactions. Which two actions should you include in the recommendation? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Measure system resource usage during prompt processing.
- B. Analyze the prompt length distribution.
- C. Use clear and specific instructions in the prompts.
- D. Regularly test and refine the prompts based on user input.
- E. Track the duration of the average user session.

Answer: CD

NEW QUESTION 95

HOTSPOT - (Topic 2)

A company has a Microsoft Copilot Studio prompt-and-response agent. You need to ensure that the agent meets the following requirements: Provides effective and relevant responses
Provides conversational outcomes
Which metric should you use for each requirement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Provides effective and relevant responses:

Generated answer rate and quality
Reactions
Tool use

Provides conversational outcomes:

Satisfaction
Tool use
Topics by outcome

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Provides effective and relevant responses:

Generated answer rate and quality

Reactions

Tool use

Provides conversational outcomes:

Satisfaction

Tool use

Topics by outcome

NEW QUESTION 98

HOTSPOT - (Topic 2)

A company has a Microsoft 365 E5 subscription and uses Microsoft Copilot Studio.

The company has a Microsoft SharePoint Online library that contains 10,000 policy PDFs from various departments. The library contains a populated column named Department for each PDF.

You need to design a Copilot Studio agent that will use the SharePoint library as a knowledge source. The solution must meet the following requirements:

- Enable the agent to answer user questions about company policies.
- Ensure that the agent can identify which departments and policies are connected. What should you include in the design for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Enable the agent to answer questions about company policies:

Build a custom model in Microsoft Foundry.

From Copilot Studio, add SharePoint as a Knowledge source.

Import the PDFs into Microsoft Dataverse.

Use AI Builder to process and feed SharePoint content.

Identify which departments and policies are connected:

Apply Microsoft Purview sensitivity labels.

Create a Microsoft Dataverse table for the departments.

From Copilot Studio, configure the SharePoint tool.

Upgrade to SharePoint Premium.

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Enable the agent to answer questions about company policies:

Build a custom model in Microsoft Foundry.

From Copilot Studio, add SharePoint as a Knowledge source.

Import the PDFs into Microsoft Dataverse.

Use AI Builder to process and feed SharePoint content.

Identify which departments and policies are connected:

Apply Microsoft Purview sensitivity labels.

Create a Microsoft Dataverse table for the departments.

From Copilot Studio, configure the SharePoint tool.

Upgrade to SharePoint Premium.

NEW QUESTION 102

DRAG DROP - (Topic 2)

A company plans to implement an AI business solution for a consumer goods company. You need to create agents that meet the following requirements:

- Orchestrate the sales order fulfillment and shipping of goods to customers.
- Analyze historical data and trends to replenish stock.

Which type of agent should you use for each requirement? To answer, drag the appropriate agent types to the correct requirements. Each agent type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Agent types

Autonomous

Prompt-and-response

Task

Answer Area

Orchestrate the sales order fulfillment and shipping:

Analyze historical data and trends:

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Agent types

Autonomous

Prompt-and-response

Task

Answer Area

Orchestrate the sales order fulfillment and shipping: Autonomous

Analyze historical data and trends: Task

NEW QUESTION 106

- (Topic 2)

A financial services company uses Microsoft Dynamics 365 Finance.

Currently, the company's support staff manually reviews customer transaction histories to detect potential fraud cases before escalating the cases.

You need to recommend an automation solution for the review process. The solution must ensure that escalations reach a human analyst for final decision making. What should you recommend?

- A. Deploy an autonomous agent that closes non-fraud cases automatically.
B. Use Microsoft 365 Copilot in Word to automatically finalize fraud detection policies.
C. Configure a task agent to generate fraud risk scores for the human analyst to review.
D. Export the data to a data lake for analysis in Microsoft Power BI.

Answer: C

NEW QUESTION 109

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