



CompTIA

Exam Questions 220-1201

CompTIA A+ Certification Exam: Core 1

NEW QUESTION 1

- (Topic 1)

Which of the following best represents the purpose of NFC?

- A. Wired connections between several devices
- B. Short-distance wireless connections between two devices
- C. Wireless connections between multiple devices at once
- D. Direct connection of two computers for file sharing

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

NFC (Near-Field Communication) is a subset of RFID technology designed for very short- range wireless communication, typically within a few centimeters. It is primarily used for contactless transactions, like mobile payments, and can also support peer-to-peer data exchanges. NFC operates at 13.56 MHz and enables devices to communicate when placed near each other.

Reference: "CompTIA A+ Complete Study Guide" by Quentin Docter – Chapter 7, "Wireless and SOHO Networks", page 400.

NEW QUESTION 2

- (Topic 1)

A technician is troubleshooting internet connectivity issues after a firewall update. Users report that they can access local network resources, such as printers and shares, but cannot access the internet. Which of the following settings is most likely causing the issue?

- A. Static IP assignments
- B. Default gateway
- C. Subnet mask
- D. VLANs

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation:

If users can access local network resources but not the internet, the most likely culprit is a misconfigured or missing default gateway. The default gateway routes traffic from the local network to external networks (i.e., the internet). If it's not properly set or was altered during a firewall update, internet traffic won't be forwarded correctly.

? Option A: Static IPs could cause conflict, but wouldn't affect only external access if configured correctly.

? Option C: An incorrect subnet mask could isolate devices, but local communication would likely be impacted too.

? Option D: VLANs segment networks; while misconfigured VLANs could cause access issues, they'd more likely isolate local traffic as well.

CompTIA A+ Core 1 Exam Objective Reference:

? Objective 2.6: Given a scenario, configure and troubleshoot network connectivity.

NEW QUESTION 3

- (Topic 1)

A human resources department uses a network shared with other departments to produce a variety of printed resources for legal retention. The human resources department only wants its members to have access to these materials. Which of the following should the technician implement?

- A. Security groups
- B. Audit logs
- C. Time-of-day access
- D. Print server

Answer: A

Explanation:

Security groups are used to manage access permissions to network resources, ensuring only authorized HR department members can access the shared materials.

Why Not B (Audit logs): Audit logs monitor activity but do not restrict access.

Why Not C (Time-of-day access): Time-of-day access limits when users can access resources but doesn't specify user permissions.

Why Not D (Print server): A print server manages print jobs but does not control file access. CompTIA A+ Exam Reference: Core 2 (220-1102), Section 2.5, access control and permissions.

NEW QUESTION 4

- (Topic 1)

Which of the following involves installing an application on a server so several users can run the application concurrently without the need for local installation?

- A. Client virtualization
- B. Software as a service
- C. Sandboxing
- D. Embedded software

Answer: A

Explanation:

Client virtualization involves installing an application on a server and enabling multiple users to run the application simultaneously via virtualized sessions. This eliminates the need for individual installations on local machines.

Why Not B (Software as a Service): SaaS delivers software over the internet and does not require local installations but is managed by a third party, not the organization itself.

Why Not C (Sandboxing): Sandboxing is for isolating applications for security testing, not for concurrent user access.
Why Not D (Embedded software): Embedded software is installed on hardware devices, not shared across multiple users.
CompTIA A+ Exam Reference: Core 1 (220-1201), Section 4.2, virtualization concepts.

NEW QUESTION 5

- (Topic 1)

An IT specialist compares Bluetooth and NFC technologies for mobile device connectivity. Which of the following statements accurately describes a key difference between the two?

- A. NFC is faster than Bluetooth when transferring large files between devices.
- B. NFC consumes more power than Bluetooth, making it less suitable for devices in which battery conservation is crucial.
- C. NFC requires pairing with the receiving host, whereas Bluetooth just needs the available connection.
- D. NFC works best within a few centimeters, but Bluetooth can connect devices that are up to 32ft (10m) apart.

Answer: D

Explanation:

Comprehensive and Detailed In-Depth Explanation:

NFC (Near-Field Communication) operates at very short ranges — usually less than 4cm, and is ideal for quick, secure transactions like contactless payments. Bluetooth supports longer ranges (up to 10 meters or 32 feet) and is suited for ongoing connections like wireless headsets or file transfers.

? Option A: Bluetooth is faster for large file transfers.

? Option B: NFC uses less power, not more.

? Option C: NFC does not require pairing — Bluetooth does. CompTIA A+ Core 1 Exam Objective Reference:

? Objective 1.5: Given a scenario, connect and configure accessories and ports of mobile devices.

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NEW QUESTION 6

- (Topic 1)

Which of the following is an advantage of using a hybrid cloud instead of a public cloud?

- A. Ability to reduce management overhead
- B. Ability to use cross-platform virtualization
- C. Ability to meet data residency requirements
- D. Ability to leverage IaaS and PaaS

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

A hybrid cloud combines on-premises infrastructure with public cloud services. One significant advantage is that it allows organizations to keep sensitive data in a private environment to meet regulatory or data residency requirements, while still utilizing the scalability and cost-efficiency of the public cloud for other workloads. This ensures compliance with legal mandates about data location.

Reference: "CompTIA A+ Complete Study Guide" by Quentin Docter – Chapter 8, "Virtualization and Cloud Computing", page 488. Also supported in CompTIA A+ Exam

Objectives 220-1201 under section 4.1.

NEW QUESTION 7

- (Topic 1)

The output from a dot matrix printer has become lighter over time. Which of the following should a technician do to fix the issue?

- A. Clean the printhead.
- B. Replace the ribbon.
- C. Install a maintenance kit.
- D. Calibrate the alignment.

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation:

Dot matrix printers use an inked ribbon that physically contacts the paper through tiny pins. Over time, the ribbon wears out or dries up, resulting in faded or light print output. Replacing the ribbon restores print quality.

? Option A: Cleaning helps with image clarity, not ink density.

? Option C: Maintenance kits apply to laser printers, not dot matrix.

? Option D: Calibration affects print position, not darkness. CompTIA A+ Core 1 Exam Objective Reference:

? Objective 3.7: Given a scenario, troubleshoot common printer problems.

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NEW QUESTION 8

- (Topic 1)

A technician wants to monitor network statistics for devices communicating with one another on the local subnet. Which of the following devices should the technician install?

- A. Managed switch
- B. Router
- C. Access point
- D. Firewall

Answer: A

Explanation:

A managed switch provides advanced features such as traffic monitoring and VLAN configuration, allowing a technician to view network statistics for devices on the local subnet.

Why Not B (Router): A router connects different networks and directs traffic between them but does not provide detailed subnet-level statistics.

Why Not C (Access point): Access points provide wireless connectivity but lack traffic monitoring features.

Why Not D (Firewall): A firewall filters traffic but is not used for monitoring detailed statistics on a local subnet.

CompTIA A+ Exam Reference: Core 1 (220-1201), Section 2.6, network monitoring tools.

NEW QUESTION 9

- (Topic 1)

Which of the following cloud models would multiple organizations in the same industry most likely use?

- A. Public
- B. Hybrid
- C. Community
- D. Private

Answer: C

Explanation:

Comprehensive and Detailed In-Depth Explanation:

A Community Cloud is designed for use by several organizations with shared concerns (e.g., security, compliance, jurisdiction). It's common in industries like healthcare or finance where multiple entities benefit from a common infrastructure with shared policies.

? Option A (Public): Open to general public or large industry group — less secure.

? Option B (Hybrid): Mix of public and private — does not imply industry collaboration.

? Option D (Private): Dedicated to a single organization. CompTIA A+ Core 1 Exam Objective Reference:

? Objective 2.1: Compare and contrast cloud computing concepts.

NEW QUESTION 10

- (Topic 1)

A technician has just installed a new SSD into a computer, but the drive is not appearing. Which of the following is most likely the reason's?

- A. The SSD is faulty and should be replaced by the manufacturer
- B. The SSD has not been properly formatted and is not readable
- C. The SSD is incompatible with the motherboard
- D. The SSD has not been installed properly and should be reseated

Answer: D

Explanation:

Improper seating is the most common reason an SSD isn't recognized. Ensuring it is correctly connected resolves the issue.

Why Not A (Faulty SSD): A faulty SSD is possible but less likely than an installation issue. Why Not B (Not formatted): Formatting affects data usability, not drive detection.

Why Not C (Incompatibility): SSD compatibility issues are rare with modern hardware. CompTIA A+ Exam Reference: Core 1 (220-1201), Section 3.3, storage troubleshooting.

NEW QUESTION 10

- (Topic 1)

A user brings a laptop to work every morning, correctly seats it in the docking station and then opens the laptop to begin work with no issues. After the user left the laptop at home during a two-week vacation, the laptop is no longer working. Upon returning to the office, the user reports that the keyboard and display are no longer working. Which of the following should the technician ask the user to do first?

- A. Ensure the docking station is plugged in.
- B. Press and release the laptop power button.
- C. Plug the laptop in and let it charge overnight.
- D. Connect the laptop directly to the network.

Answer: B

Explanation:

Reasoning: Many docking stations provide power and functionality only when the laptop is properly powered on. If the laptop was powered off (e.g., during the vacation), docking it will not automatically turn it on. The technician should first ensure the laptop is powered on by pressing the power button.

This is a common troubleshooting step when laptops in docking stations appear non-functional.

Relevance to CompTIA A+ Core 1: This falls under Objective 5.2, which covers diagnosing and resolving common laptop and mobile device issues.

Why the Other Options Are Incorrect:

* A. Ensure the docking station is plugged in:

While ensuring power to the docking station is important, the scenario specifies that the issue occurred after a vacation. The likelihood of the docking station losing power coincidentally during the vacation is low. Verifying the laptop's power state should be the first step.

* C. Plug the laptop in and let it charge overnight:

There is no indication the laptop's battery is drained. While charging could resolve a dead battery, the user is more likely experiencing an issue where the laptop is powered off but docked, so charging overnight is not the best first step.

* D. Connect the laptop directly to the network:

A network connection will not resolve the primary issue of the keyboard and display not working. Addressing the laptop's power state is a higher priority.

Practical Example:

If a user returns from a vacation and places a powered-off laptop into a docking station, it may not automatically power on. Pressing the power button ensures the laptop is operational and communicating with the docking station.

CompTIA A+ Exam Objective Alignment:

Objective 5.2: Troubleshooting common laptop issues, including power, display, and peripheral connectivity.

NEW QUESTION 13

- (Topic 1)

A customer reports slow network speeds. Which of the following components is most likely failing?

- A. CPU
- B. NIC
- C. HDD
- D. RAM

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation:

A Network Interface Card (NIC) is the hardware responsible for network connectivity. If the NIC is failing or underperforming (e.g., due to a bad driver, hardware fault, or misconfiguration), it can cause slow or unstable network speeds.

? Option A (CPU): A failing CPU affects overall system performance but not specifically network speed.

? Option C (HDD): A slow hard drive causes application lag, but not poor network performance.

? Option D (RAM): Affects multitasking and speed, not network throughput. CompTIA A+ Core 1 Exam Objective Reference:

? Objective 3.5: Given a scenario, troubleshoot problems related to wired and wireless networks.

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NEW QUESTION 18

- (Topic 1)

Which of the following describes the function of an injector?

- A. To provide only data connectivity
- B. To supply power across a cable
- C. To improve wireless performance
- D. To extend a network connection

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

A PoE injector is used to add power to an Ethernet cable, enabling the cable to deliver both power and data. This is crucial when connecting to PoE-enabled devices like IP cameras or wireless access points that are far from power outlets.

Reference: "CompTIA A+ Complete Practice Tests" by Jeff T. Parker – Chapter 10, Question 77, page 585.

NEW QUESTION 23

- (Topic 1)

A technician is replacing a failed power supply in a ten-year-old computer. When installing the customer-provided power supply, the technician discovers the ATX connector would not plug into the motherboard. The customer wants a cost-effective solution. Which of the following should the technician do next?

- A. Adjust the input voltage.
- B. Install a modular power supply.
- C. Rebuild the failed power supply.
- D. Use a 20-pin to 24-pin adapter.

Answer: D

Explanation:

Older motherboards use 20-pin connectors, while newer power supplies use 24-pin connectors. An adapter resolves the compatibility issue cost-effectively.

Why Not A (Adjust the input voltage): Input voltage adjustment is unrelated to connector compatibility.

Why Not B (Install a modular power supply): While modular supplies are versatile, this doesn't address the connector issue directly.

Why Not C (Rebuild the failed power supply): Rebuilding is costly and complex compared to using an adapter.

CompTIA A+ Exam Reference: Core 1 (220-1201), Section 3.4, power supply compatibility.

NEW QUESTION 25

- (Topic 1)

Each floor at a new corporate facility will have four printers available for all users to print from. All of the printers will be connected with RJ45 and not joined to a domain. Which of the following needs to be set up to accomplish this task? (Select two).

- A. Printer shares
- B. DHCP server
- C. Print server
- D. Printer subnet
- E. SMB configuration
- F. Printer Wi-Fi settings

Answer: AC

Explanation:

To allow multiple users to print to networked printers:

Printer shares enable users to access printers shared on the network. Print servers manage print jobs and provide centralized control of printing. Why Not B (DHCP server): DHCP is unrelated to print management.

Why Not D (Printer subnet): Subnets group devices but don't manage printing.

Why Not E (SMB configuration): SMB is for file sharing, not specifically print management. Why Not F (Printer Wi-Fi settings): These settings are irrelevant since the printers use Ethernet.

CompTIA A+ Exam Reference: Core 2 (220-1102), Section 4.6, printer configuration.

NEW QUESTION 29

- (Topic 1)

Users are complaining that the audio from a presenter is choppy and unintelligible Which of the following is causing the issue?

- A. Webcam
- B. Digitizer
- C. inverter
- D. Microphone

Answer: D

Explanation:

Choppy or unintelligible audio is typically caused by issues with the microphone, such as poor quality, hardware defects, or misconfiguration.

Why Not A (Webcam): The webcam handles video, not audio.

Why Not B (Digitizer): A digitizer relates to touchscreens, not audio. Why Not C (Inverter): Inverters manage power for displays, not audio.

CompTIA A+ Exam Reference: Core 1 (220-1201), Section 3.6, audio troubleshooting.

NEW QUESTION 33

- (Topic 1)

Which of the following storage options would a technician most likely recommend to have large amounts of affordable capacity without concern for read times on a desktop computer?

- A. 750GB NVMe M.2 SSD
- B. 2x 1TB PCIe SSD in RAID 1
- C. 2TB SATA 3.5" 5,400rpm HDD
- D. 4TB SAS 2.5" 15,000rpm HDD

Answer: C

Explanation:

Comprehensive and Detailed In-Depth Explanation:

If performance is not a primary concern and the user requires large, cost-effective storage, a 2TB 5400rpm SATA HDD is ideal. It offers high capacity at a lower price point than SSDs and faster HDDs.

? Option A: NVMe drives offer exceptional speed but are significantly more expensive per GB and not necessary when read/write speed is not a concern.

? Option B: RAID 1 improves redundancy but cuts usable capacity in half and uses expensive SSDs.

? Option D: SAS drives are fast and reliable but are enterprise-grade and expensive

— overkill for desktop use.

CompTIA A+ Core 1 Exam Objective Reference:

? Objective 1.3: Given a scenario, install and configure storage devices.

NEW QUESTION 37

- (Topic 1)

Which of the following connectors can be used to charge most modern mobile devices and may have the capacity to send data audio and video?

- A. Lightning
- B. USB-C
- C. MicroUSB
- D. MiniUSB

Answer: B

Explanation:

* B. USB-C:

USB-C is a versatile connector that supports charging, high-speed data transfer, and the ability to send audio and video signals (e.g., DisplayPort over USB-C).

It is used by most modern mobile devices and laptops because of its fast transfer speeds and power delivery capabilities.

Incorrect Options:

* A. Lightning: Lightning is proprietary to Apple devices and does not natively support video output.

* C. MicroUSB: MicroUSB is outdated and does not support video output.

* D. MiniUSB: MiniUSB is an older standard and does not support modern features like video output or fast charging.

Key Takeaway: USB-C is the most versatile connector for charging and transferring data, audio, and video.

Reference: CompTIA A+ Core 1 Exam Objectives (220-1201), Domain 3.1 – Cable types and features.

NEW QUESTION 40

- (Topic 1)

A support technician receives a call stating that a user has added a device to the network. The user used the same configurations from another workstation. When both workstations are turned on, neither can access the network reliably. Which of the following is the most likely cause of the issue?

- A. The new computer has a duplicate IP address.
- B. The DNS server is registering both hostnames.
- C. The network cable was improperly terminated.
- D. The security on the switchport needs to be reset.

Answer: A

Explanation:

Comprehensive and Detailed In-Depth Explanation:

If two devices have the same static IP address, an IP conflict occurs. This results in both devices being intermittently disconnected or unable to communicate on the network. It's a common mistake when copying configurations manually.

? Option B: DNS conflicts wouldn't cause total disconnection — and wouldn't occur just from copying IP settings.

? Option C: A cable issue would only affect one workstation.

? Option D: Switchport security issues wouldn't affect both machines simultaneously unless port security was configured very specifically.

CompTIA A+ Core 1 Exam Objective Reference:

? Objective 2.6: Given a scenario, configure and troubleshoot network connectivity.

NEW QUESTION 42

- (Topic 1)

A customer reports their tablet was recently dropped on the ground. The tablet has a small crack in one corner of the display, and it does not charge when plugged in. Which of the following should a technician do first?

- A. Perform a hard restart.
- B. Replace the battery
- C. Inspect the USB-C port for damage
- D. Run diagnostics on the digitizer

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Physical damage from dropping a tablet may often affect ports or connectors. Before taking deeper diagnostic or replacement steps, it's important to visually inspect the USB-C charging port for damage or debris. If the port is damaged, charging issues can occur regardless of battery health.

Reference: "CompTIA A+ All-in-One Exam Guide, 11th Edition" by Mike Meyers – Chapter 25, "Maintaining and Securing Mobile Devices", page 879.

NEW QUESTION 46

- (Topic 1)

Which of the following cable types is the most suitable for delivering 10Gb speeds for distances over 328ft (100m) but under 1,312ft (400m)?

- A. Multimode fiber
- B. Single-mode fiber
- C. Cat 6a
- D. Cat 6

Answer: A

Explanation:

Comprehensive and Detailed Step-by-Step Explanation:

When delivering 10Gbps speeds over long distances, fiber optic cables are the best choice. Here's the breakdown:

* A. Multimode Fiber (Correct Answer):

Multimode fiber is designed for relatively short to medium distances (up to 1,312 feet or 400 meters) while supporting high-speed data transfer (10Gbps and above).

It uses LED light sources and is cost-effective for environments like data centers or within buildings.

For the specified distance of over 328ft but under 1,312ft, multimode fiber is the most suitable option.

Incorrect Options:

* B. Single-mode Fiber: While single-mode fiber supports much greater distances (up to several miles or kilometers) and higher speeds, it is more expensive and unnecessary for the specified range. Single-mode fiber is generally used for long-haul networking or telecommunications.

* C. Cat 6a: Cat 6a is capable of 10Gbps speeds but only up to 328ft (100 meters). It cannot reliably handle the specified distance of over 328ft.

* D. Cat 6: Cat 6 is also limited to 10Gbps speeds at distances up to 328ft (100 meters). Beyond this range, it is unsuitable.

Key Takeaway:

For delivering 10Gbps speeds over distances longer than 328ft (100m) but under 1,312ft (400m), Multimode Fiber is the best choice due to its ability to support high-speed data over medium distances at a reasonable cost.

Reference: CompTIA A+ Core 1 Exam Objectives (220-1201), Domain 3.1 – Cable types and their characteristics, including fiber optic cables.

NEW QUESTION 50

- (Topic 1)

Which of the following is a Bluetooth network an example of?

- A. PAN
- B. LAN
- C. WAN
- D. SAN

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Bluetooth is a wireless technology designed for short-range communication between devices. It is a classic example of a Personal Area Network (PAN), which supports communication between devices like smartphones, headsets, keyboards, and mice within a few meters. PANs are smaller in scope compared to LANs or WANs.

Reference: "CompTIA A+ Complete Study Guide" by Quentin Docter – Chapter 5, "Networking Fundamentals", page 275.

NEW QUESTION 51

- (Topic 1)

Which of the following devices is used to implement ACL policies for an environment?

- A. Managed switch

- B. Gateway
- C. Repeater
- D. Firewall

Answer: D

Explanation:

A firewall implements ACLs (Access Control Lists) to filter traffic and enforce policies based on rules such as IP address, port, or protocol.

Why Not A (Managed switch): A managed switch supports VLANs and QoS but does not enforce ACLs at the network perimeter.

Why Not B (Gateway): Gateways connect networks and translate protocols but don't typically implement ACLs.

Why Not C (Repeater): Repeaters extend signal range but don't enforce policies. CompTIA A+ Exam Reference: Core 1 (220-1201), Section 2.2, firewall concepts.

NEW QUESTION 53

- (Topic 1)

A projector has been shutting down after 30 minutes of use, and it has a strange smell The technician confirms the power source is not the cause of the issue Which of the following steps should the technician take next to resolve this issue?

- A. Replace the bulb
- B. Check the projector configuration.
- C. Clean the filter
- D. Adjust the gamma settings.

Answer: C

Explanation:

Reasoning: Projectors have air filters that prevent dust from entering the internal components. A clogged filter can cause the projector to overheat, resulting in shutdowns and even strange smells due to overheating components. Cleaning the filter is a standard troubleshooting step when projectors exhibit overheating symptoms.

Why the Other Options Are Incorrect:

* A. Replace the bulb:

While a failing bulb may eventually cause issues, it would not typically result in a strange smell or repeated shutdowns after a fixed period. Bulb issues usually manifest as dim or flickering images.

* B. Check the projector configuration:

Configuration settings, such as resolution or input options, would not cause overheating or shutdowns. This option does not address the described symptoms.

* D. Adjust the gamma settings:

Gamma settings affect display brightness and contrast but have no impact on overheating or strange smells.

Practical Example:

Dust accumulation in projectors is a common issue, especially in environments with poor air circulation. A clogged filter causes restricted airflow, leading to overheating and automatic shutdowns to protect internal components. Cleaning the filter typically resolves this issue.

CompTIA A+ Exam Objective Alignment:

Objective 5.5: Troubleshoot common video, projector, and display issues.

NEW QUESTION 54

- (Topic 1)

A user routinely connects and disconnects multiple devices from a laptop. Which of the following options should a technician recommend to facilitate ease of user mobility?

- A. Serial interfaces
- B. Docking station
- C. Network switch
- D. USB hub

Answer: B

Explanation:

Reasoning: A docking station is designed to provide a central connection point for multiple peripherals, such as monitors, keyboards, mice, and network cables. It allows users to quickly connect or disconnect all devices by simply docking or undocking their laptop, improving mobility and reducing wear and tear on individual ports.

Why the Other Options Are Incorrect:

* A. Serial interfaces:

Serial interfaces are outdated and rarely used in modern laptops or peripherals. They are not practical for facilitating the connection of multiple devices.

* C. Network switch:

A network switch is used to connect multiple devices to a network, but it does not simplify the connection of peripherals to a laptop.

* D. USB hub:

A USB hub can extend the number of available USB ports but lacks the full functionality of a docking station, such as video output or Ethernet connectivity.

Practical Example:

A user with a laptop, external monitors, keyboard, and mouse can use a docking station to connect all devices with a single action, instead of plugging in each device manually.

CompTIA A+ Exam Objective Alignment:

Objective 5.2: Explain device interfaces, connection types, and usage of docking stations.

NEW QUESTION 55

- (Topic 1)

A technician wants to upgrade a computer to a new Windows version. The Windows Upgrade Advisor states that the computer is not compatible with the new Windows version due to a lack of TPM 2.0 support. Which of the following should the technician do next?

- A. Enable the module in the UEFI BIOS.
- B. Install an HSM in the computer.
- C. Perform a clean Install of the new Windows version.

D. Implement BitLocker on the computer.

Answer: A

Explanation:

TPM 2.0 (Trusted Platform Module) is often disabled by default in the UEFI BIOS. Enabling it is necessary to meet the requirements for certain Windows installations, including Windows 11.

Why Not B (Install an HSM): A Hardware Security Module (HSM) is a separate device used for cryptographic functions and is not related to TPM on the motherboard.

Why Not C (Perform a clean install): A clean installation will not bypass the TPM 2.0 requirement.

Why Not D (Implement BitLocker): BitLocker requires TPM but does not resolve its absence or lack of activation.

CompTIA A+ Exam Reference: Core 1 (220-1201), Section 3.4, BIOS/UEFI configuration.

NEW QUESTION 58

- (Topic 1)

While reviewing options in the BIOS/UEFI settings page to fix a laptop issue, a support technician notices an option to clear existing TPM keys. Which of the following would most likely happen if the TPM is cleared?

- A. Encrypted hard drives would probably not be accessible.
- B. All security certificates would need to be reinstalled from trusted roots.
- C. The device would need to be reenrolled in the MDM platform
- D. The laptop would need to be registered to the domain as a new client.

Answer: A

Explanation:

The Trusted Platform Module (TPM) is a hardware-based security feature used to store cryptographic keys, such as those used for encryption, authentication, or device identification. It plays a critical role in ensuring secure operations for encrypted drives, BitLocker, and secure boot processes. Clearing TPM keys involves wiping all stored cryptographic data, which can lead to several consequences depending on what the TPM was being used for. Let's break it down:

Correct Answer A. Encrypted hard drives would probably not be accessible. Encrypted hard drives, such as those secured with BitLocker encryption, rely on the cryptographic keys stored in the TPM to unlock data.

Clearing the TPM will erase these keys, making it impossible for the encrypted drive to decrypt its contents unless a recovery key (separate from the TPM) is available. Without this recovery key, the data will likely become inaccessible.

CompTIA A+ Core 1 Exam Objective Reference: This falls under Objective 3.5, which covers understanding BIOS/UEFI configurations, TPM functions, and securing devices.

Why the Other Options Are Incorrect:

* B. All security certificates would need to be reinstalled from trusted roots.

Clearing the TPM does not erase security certificates stored in the operating system or other areas. Certificates are generally managed by the OS or specific applications, not the TPM. Clearing the TPM only affects cryptographic keys and data stored in the TPM chip, so this is incorrect.

* C. The device would need to be reenrolled in the MDM platform.

Mobile Device Management (MDM) enrollment typically does not rely on the TPM. While certain enterprise security configurations may involve the TPM, clearing it does not inherently trigger MDM reenrollment unless specifically tied to the MDM configuration.

* D. The laptop would need to be registered to the domain as a new client.

While domain registrations may sometimes use TPM for authentication or secure operations, clearing the TPM alone does not require re-registering the device to the domain. The domain registration and authentication process rely more on system-level credentials than the TPM itself.

Practical Example:

A user enables BitLocker on their laptop, which relies on the TPM to store the encryption key. Later, if they clear the TPM via BIOS/UEFI without saving the BitLocker recovery key separately, they will not be able to unlock the hard drive, leading to data loss unless the recovery key is available. This is a common issue when technicians or users inadvertently clear the TPM without understanding its role in encryption.

CompTIA A+ Exam Objective Alignment:

Objective 3.5: Given a scenario, install and configure laptop hardware and components, including UEFI/BIOS security settings (TPM, secure boot, etc.).

This question tests understanding of TPM functionality, encryption technologies, and secure device configurations.

NEW QUESTION 59

- (Topic 1)

An end user's domain password expires while they are working from home. The end user tries to reset the password using Ctrl+Alt+Delete and then receives the following message:

Configuration information could not be read from the domain controller, either because the machine is unavailable or because access is denied.

Which of the following will resolve this issue?

- A. Restart the computer.
- B. Connect to the VPN.
- C. Reset the account in Active Directory.
- D. Join the Wi-Fi network.

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation:

To change a domain password from a remote location, the system must communicate with the domain controller. Since the user is working from home, they need to connect to the corporate VPN to establish that secure connection. Without it, the password change cannot be authenticated.

? Option A: Restarting will not resolve the lack of connection to the domain controller.

? Option C: Resetting the password in AD could help, but doesn't let the user reset it themselves.

? Option D: The user may already be on Wi-Fi; the issue is with connecting to the corporate network, not local.

CompTIA A+ Core 1 Exam Objective Reference:

? Objective 1.6: Given a scenario, configure basic mobile device network connectivity and application support.

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NEW QUESTION 61

- (Topic 1)

A security team wants to implement compliance controls that only permits the installation of company-approved software on user laptops. Which of the following should the IT department deploy?

- A. EDR
- B. VPN
- C. MDM
- D. SaaS

Answer: C

Explanation:

Mobile Device Management (MDM) allows IT departments to enforce compliance controls, such as restricting the installation of unapproved software, on laptops and mobile devices. Why Not A (EDR): Endpoint Detection and Response focuses on detecting and mitigating security threats, not compliance controls.

Why Not B (VPN): Virtual Private Networks provide secure connections but do not enforce software installation policies.

Why Not D (SaaS): Software as a Service refers to software delivery models and does not enforce compliance controls.

CompTIA A+ Exam Reference: Core 2 (220-1102), Section 2.7, device management and security.

NEW QUESTION 62

- (Topic 1)

Which of the following would prevent a virtual machine from communicating with any endpoints on a network or the internet?

- A. VDI
- B. Private cloud
- C. Sandbox
- D. Type 1 hypervisor

Answer: C

Explanation:

Comprehensive and Detailed In-Depth Explanation:

A sandbox is an isolated virtual environment used to test or run applications securely without risk to the host or network. It prevents the VM from communicating with external systems, making it ideal for testing malware or suspicious software.

? Option A (VDI): Virtual Desktop Infrastructure allows network communication; it does not restrict it.

? Option B (Private cloud): Refers to a cloud deployment model, not a communication barrier.

? Option D (Type 1 hypervisor): Runs VMs directly on hardware and does not inherently block communication.

CompTIA A+ Core 1 Exam Objective Reference:

? Objective 4.1: Compare and contrast cloud computing concepts.

=====

NEW QUESTION 66

- (Topic 1)

A systems administrator deploys BitLocker to all devices. However, one of the desktop PCs is not able to encrypt the boot drive. Which of the following should the administrator check?

- A. TPM
- B. CPU
- C. RAM
- D. HDD

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

BitLocker Drive Encryption in Windows requires a Trusted Platform Module (TPM) to encrypt the boot drive securely. The TPM is a dedicated microcontroller designed to secure hardware through integrated cryptographic keys. It validates system integrity during boot and securely stores the encryption keys. If BitLocker cannot find a TPM or it is disabled in BIOS/UEFI, drive encryption cannot proceed.

BitLocker can function without TPM using a USB startup key, but this compromises some security and is not recommended for managed enterprise environments.

Reference:

? "CompTIA A+ Certification All-in-One Exam Guide, Eleventh Edition" by Travis Everett and Andrew Hutz – Chapter 13, page 536–537.

? "CompTIA A+ Guide to Managing and Troubleshooting PCs" by Mark Soper – Chapter 13, page 446–447.

? "CompTIA A+ Complete Study Guide" by Quentin Docter – Chapter 1, page 36–38

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NEW QUESTION 71

- (Topic 1)

A customer reports that a text-only document prints with unrecognizable characters. The print preview correctly displays the document. Which of the following is the most likely cause of the issue?

- A. Outdated firmware
- B. Incorrect driver
- C. Bad toner cartridge
- D. Corrupted document file

Answer: B

NEW QUESTION 72

- (Topic 1)

A company deploys server machines in a public cloud. Which of the following cloud service models is this an example of?

- A. Platform as a service
- B. Anything as a service
- C. Infrastructure as a service
- D. Software as a service

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Infrastructure as a Service (IaaS) provides virtualized computing resources over the internet. This includes virtual servers, storage, and networking. Deploying server machines falls under IaaS since the organization is responsible for managing the OS and applications on top of the infrastructure.

Reference: "CompTIA A+ Complete Study Guide" by Quentin Docter – Chapter 8, "Virtualization and Cloud Computing", page 488-490. Also found in the 220-1201 objectives, section 4.1.

NEW QUESTION 73

- (Topic 1)

Which of the following best characterizes the use of a virtual machine as a sandbox?

- A. Run an application on multiple workstations without installation.
- B. Explore how an application behaves in a different environment
- C. Migrate a currently used legacy application from physical to virtual
- D. Create a firewall where the sandbox acts as a perimeter network.

Answer: B

Explanation:

A sandbox in virtualization allows testing an application in an isolated environment to observe its behavior without affecting the host system.

Why Not A (Run an application on multiple workstations): This describes application virtualization, not sandboxing.

Why Not C (Migrate a legacy application): This is about virtualization for legacy support, not testing.

Why Not D (Create a firewall): A firewall does not act as a sandbox for application testing. CompTIA A+ Exam Reference: Core 1 (220-1201), Section 4.2, virtualization and sandboxing.

NEW QUESTION 77

- (Topic 1)

A user is having issues when charging a device with a Lightning cable. The cable is not recognized when it is plugged into the device. This issue is usually resolved by flipping the cable over. This issue does not occur with other devices of the same type. Which of the following would most likely cause the issue?

- A. The device needs to be restarted.
- B. The battery may be swelling and needs inspection.
- C. The cable is failing and needs to be replaced
- D. The charging port is dirty or damaged

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

When a Lightning cable works only when flipped a certain way or doesn't function consistently, it is typically due to debris or damage in the charging port.

Cleaning the port or inspecting it for wear resolves the issue.

Reference: "CompTIA A+ Complete Practice Tests" by Jeff T. Parker – Chapter 1, Question 7, page 7.

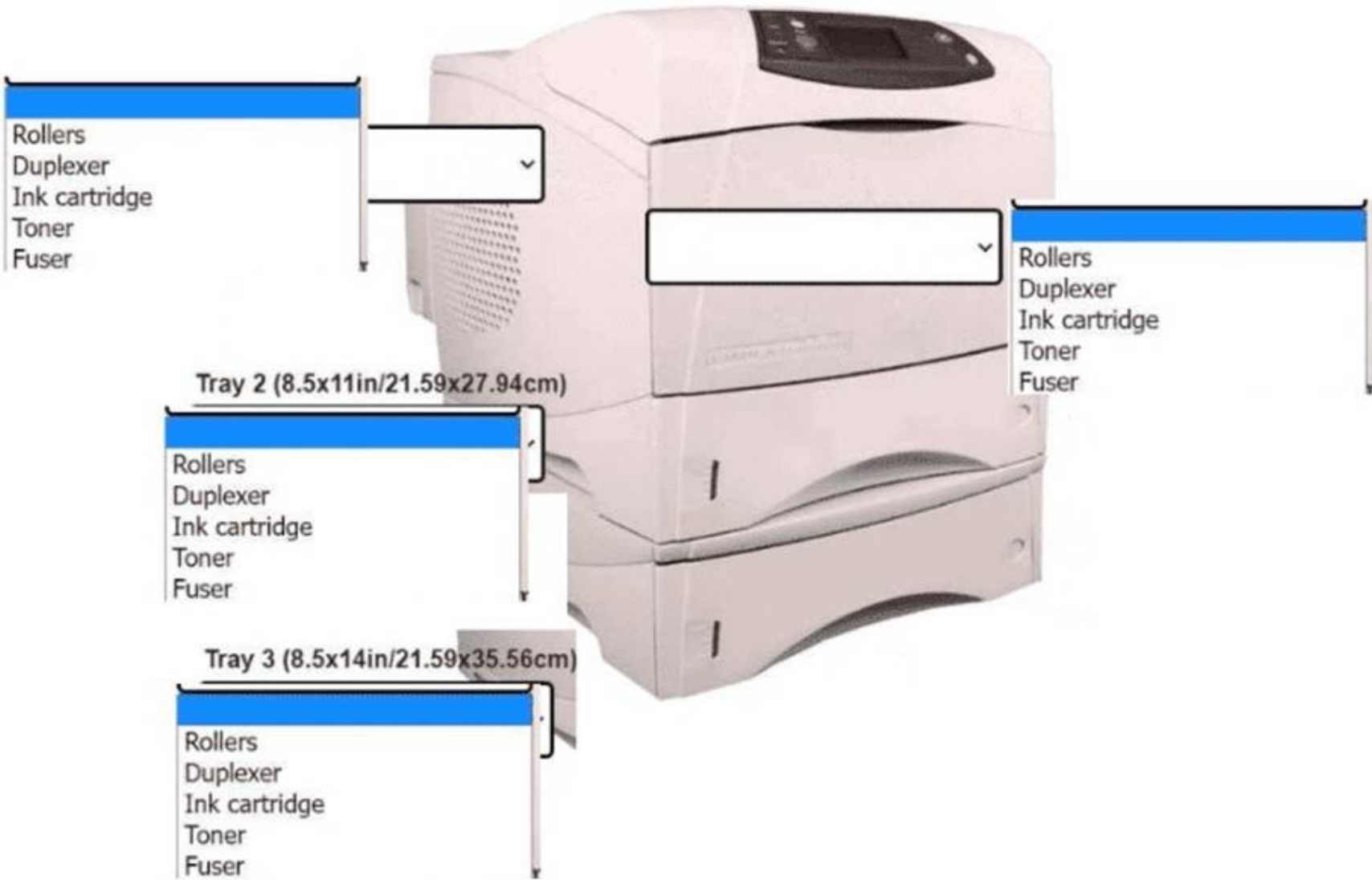
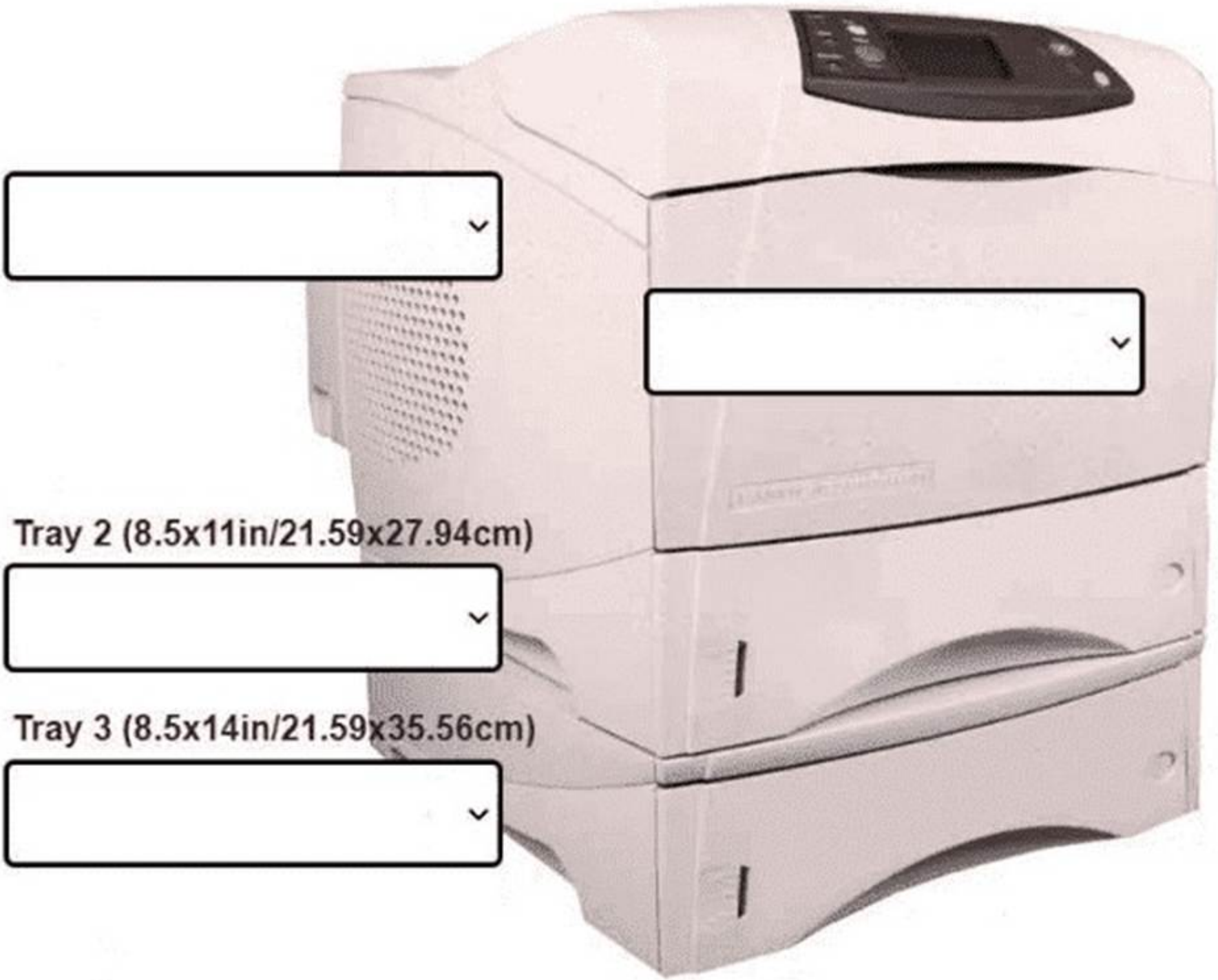
NEW QUESTION 80

HOTSPOT - (Topic 2)

An office manager reports that a printer is experiencing performance issues. Printouts

are smudging when they are handled, and, recently whenever they need to print legal sized documents, the paper jams before anything is printed on it.

The following paper sizes are used: Letter (8.5x11in/21.59x27.94cm) Legal (8.5x14in/21.59x35.56cm) Oversized (11x17in/27.94x43.18cm)



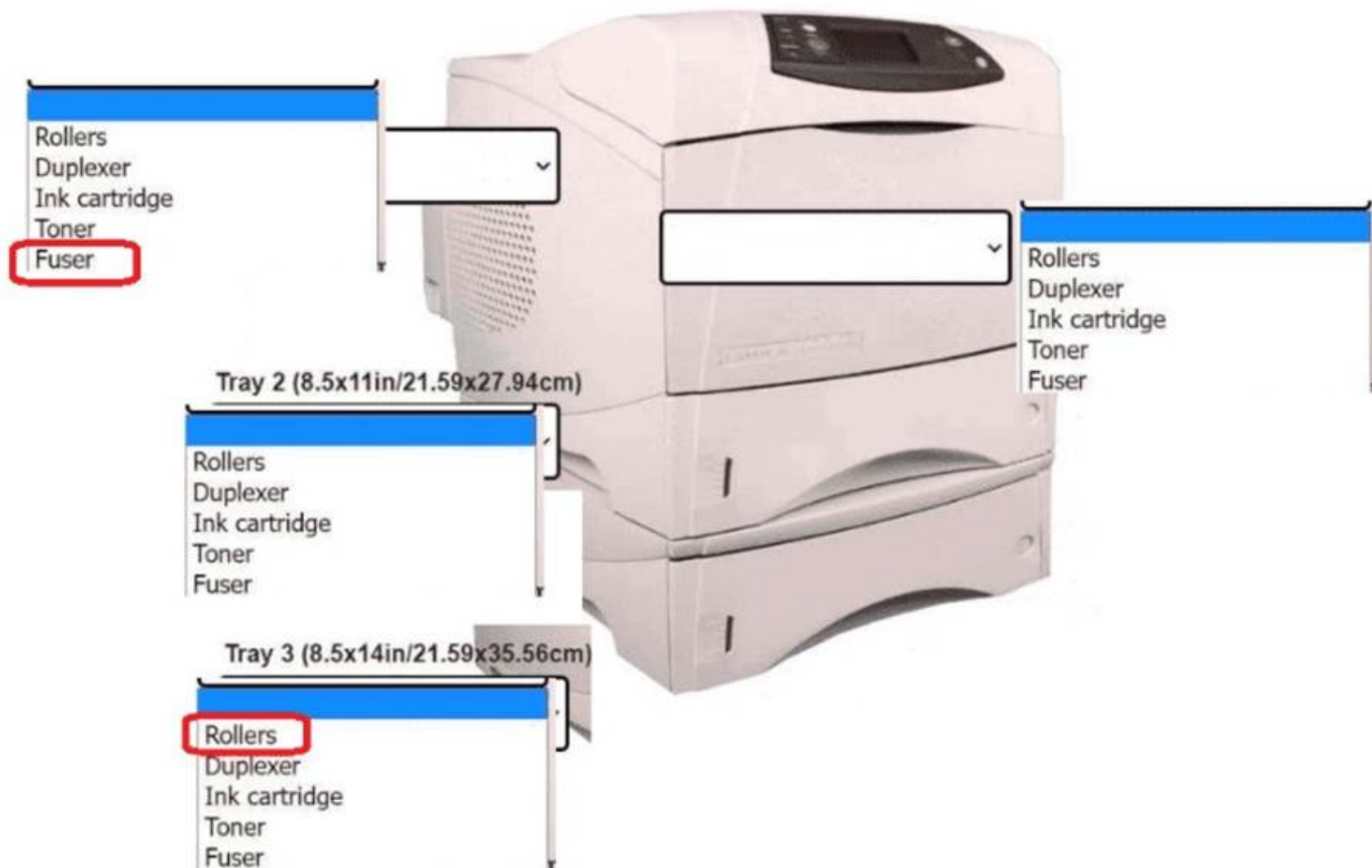
INSTRUCTIONS

Using the dropdown menus, select from the available printer parts to replace only the faulty components on the office printer to resolve the stated issues. If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



A printer with text boxes
 AI-generated content may be incorrect.

NEW QUESTION 83

SIMULATION - (Topic 2)

A small ISP has hired a new technician Joe, the new technician, is being trained to configure customers* home networks The trailing instructor gives me technician a starter kit with cables, cable ends, and other network equipment and asks mm to build a working network.

The computer should be connected to have internet connectivity and the phone should be connected to have a dial tone.

INSTRUCTIONS

Use the appropriate cables. cable ends, tools and equipment to configure the network ana connect an components accordingly

There are 3 steps and the simulation starts on step 1.

SOHO Starter Kit

Step 1

Step 2

Show Question

Reset All Answers

Connectors

RJ11

RJ45

F Connector

Tools

SOHO Starter Kit

Step 1

Step 2

Show Question

Reset All Answers

Cables

POTS

Home PC

Wall ISP Service Outlet

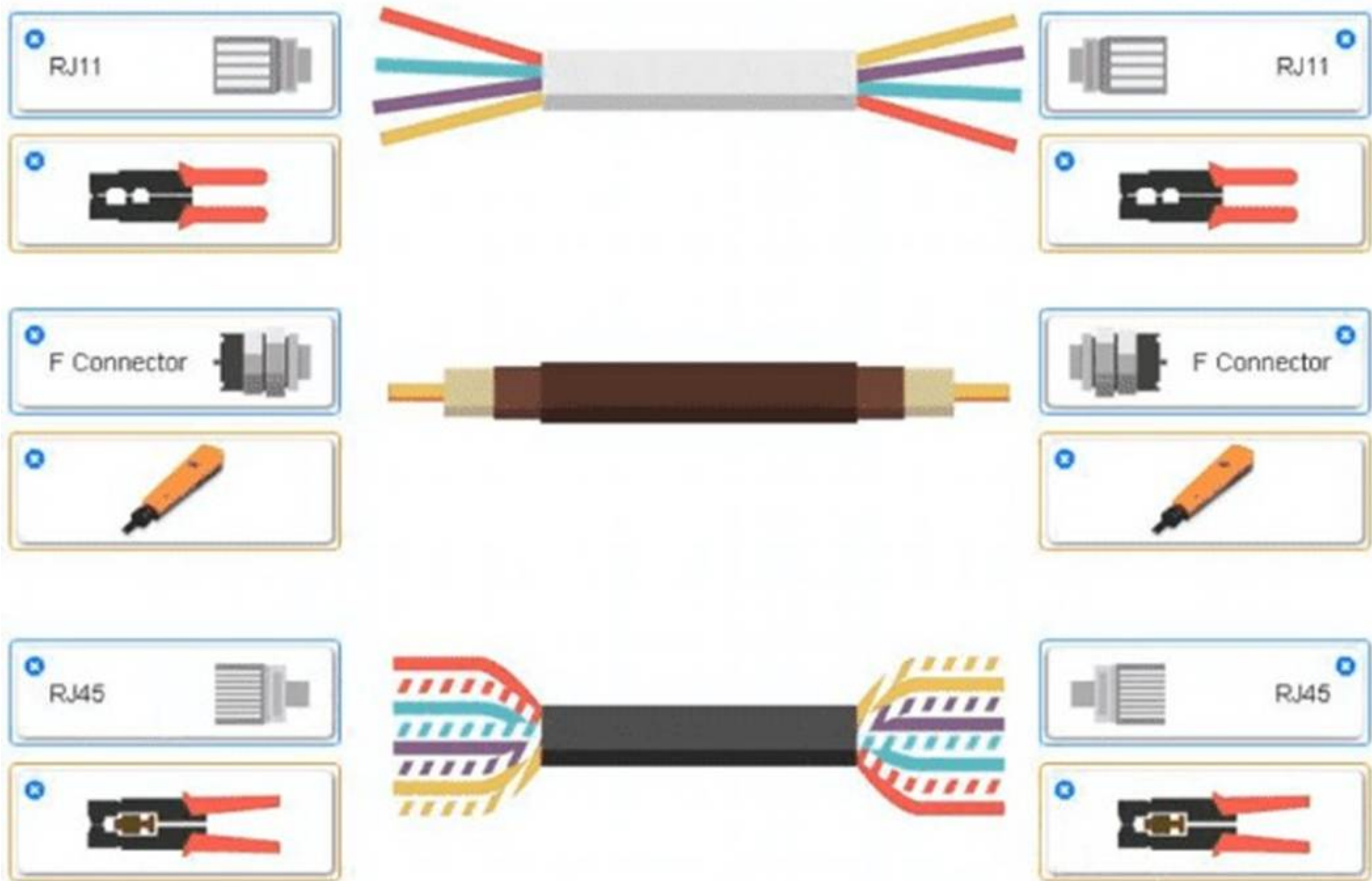
SOHO Router

Cable Modem

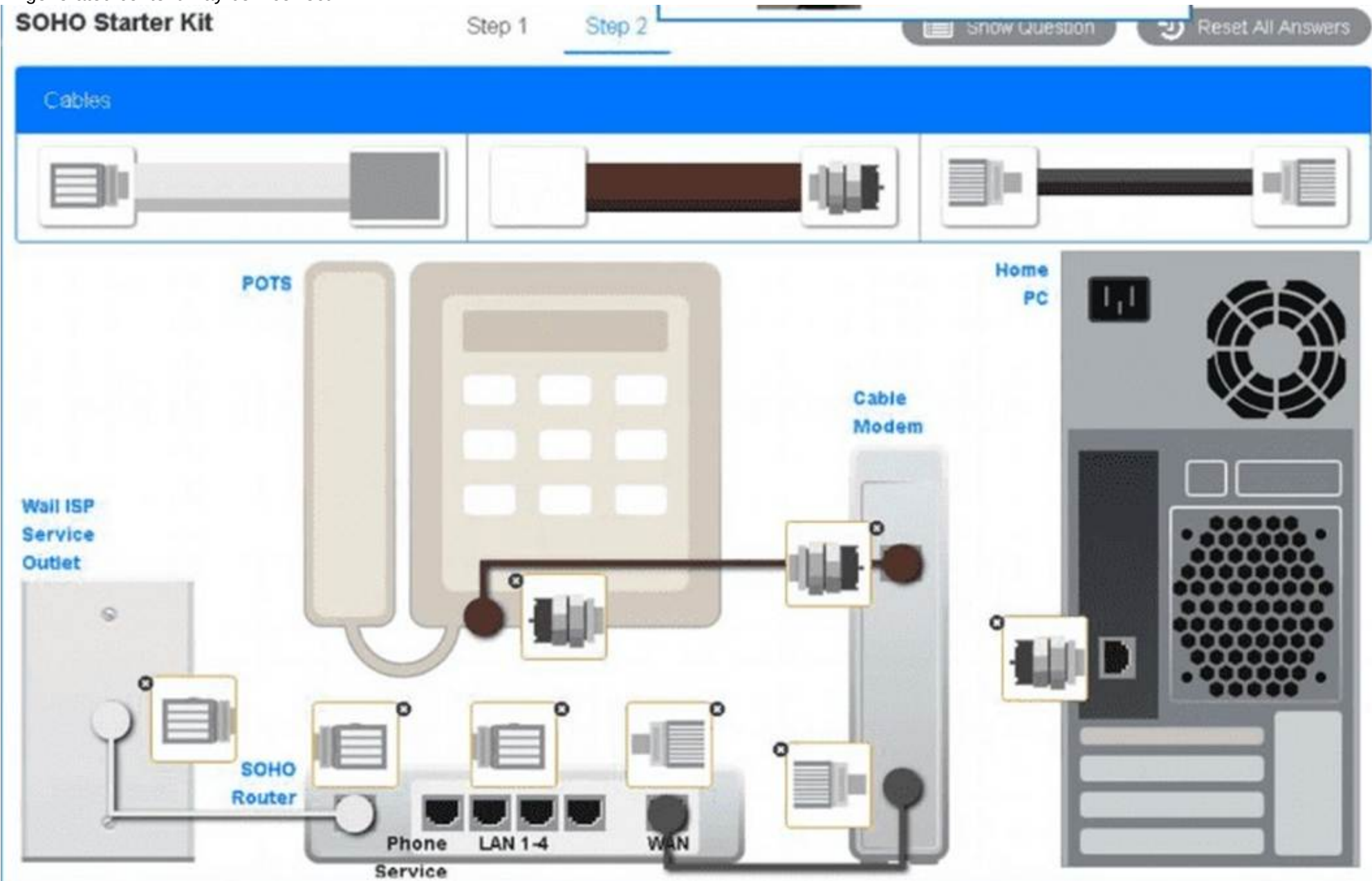
- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Answer of both steps below.



A group of wires with different colors
AI-generated content may be incorrect.



A screenshot of a computer
AI-generated content may be incorrect.

NEW QUESTION 84

HOTSPOT - (Topic 2)

A technician is diagnosing several device issues reported by employees.

INSTRUCTIONS

Click on each device to review the issue. Then select the appropriate issue and solution from the drop-down menu. Each option may be used more than once.



Select an issue

Select a solution



Select an issue

Select a solution



Select an issue

Select a solution



Select an issue

Select a solution



Select an issue

Select a solution



Select an issue

Select a solution



Select an issue

Select a solution



Select an issue

Select a solution



Select an issue

Select a solution

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- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



A screenshot of a computer
AI-generated content may be incorrect.

NEW QUESTION 88

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