

220-1201 Dumps

CompTIA A+ Certification Exam: Core 1

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NEW QUESTION 1

- (Topic 1)

Which of the following best represents the purpose of NFC?

- A. Wired connections between several devices
- B. Short-distance wireless connections between two devices
- C. Wireless connections between multiple devices at once
- D. Direct connection of two computers for file sharing

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

NFC (Near-Field Communication) is a subset of RFID technology designed for very short- range wireless communication, typically within a few centimeters. It is primarily used for contactless transactions, like mobile payments, and can also support peer-to-peer data exchanges. NFC operates at 13.56 MHz and enables devices to communicate when placed near each other.

Reference: "CompTIA A+ Complete Study Guide" by Quentin Docter – Chapter 7, "Wireless and SOHO Networks", page 400.

NEW QUESTION 2

- (Topic 1)

An employee who travels worldwide wants a workstation to perform the same whether the workstation is in the corporate office environment or elsewhere. Which of the following should a technician implement?

- A. Public cloud
- B. VDI
- C. SSH
- D. SaaS

Answer: B

NEW QUESTION 3

- (Topic 1)

A user joins a conference call with a Bluetooth headset. Which of the following has the user created?

- A. MAN
- B. PAN
- C. SAN
- D. WAN

Answer: B

Explanation:

* B. PAN (Personal Area Network):

A PAN is a network established between devices in close proximity, such as between a smartphone and a Bluetooth headset. Bluetooth technology is specifically designed for short-range communication, making it a type of PAN.

Incorrect Options:

* A. MAN (Metropolitan Area Network): A MAN covers a city or metropolitan area and is not relevant to Bluetooth connections.

* C. SAN (Storage Area Network): A SAN is used for large-scale data storage, unrelated to Bluetooth connections.

* D. WAN (Wide Area Network): A WAN spans large geographical areas (e.g., the internet) and is not relevant to this scenario.

Key Takeaway: Bluetooth connections, such as those between a headset and a device, create a Personal Area Network (PAN).

Reference: CompTIA A+ Core 1 Exam Objectives (220-1201), Domain 2.1 – Network types and their features.

NEW QUESTION 4

- (Topic 1)

Which of the following should a technician use to terminate a Cat 6 cable to a patch panel?

- A. Punchdown tool
- B. Crimper
- C. Toner probe
- D. Network tap

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

A punchdown tool is specifically used to insert wires into a punchdown block in patch panels, which is typical for Cat 6 and similar cabling. It ensures a secure and correct connection by pushing the wire into a metal groove that slices the insulation.

Reference: "CompTIA A+ Certification All-in-One Exam Guide" by Mike Meyers – Chapter 18, page 758.

NEW QUESTION 5

- (Topic 1)

A customer reports a problem connecting to network resources. After asking open-ended questions, the technician determines the issue likely exists on the remote server. Which of the following should the technician do next?

- A. Document the findings.
- B. Test the theory
- C. Gather information

D. Establish a plan of action

Answer: B

Explanation:

After determining the issue is likely on the remote server, the technician should test the theory to confirm the root cause before proceeding.
Why Not A (Document the findings): Documentation comes after confirming the issue. Why Not C (Gather information): Information gathering is already completed.
Why Not D (Establish a plan of action): This is done after confirming the issue. CompTIA A+ Exam Reference: Core 2 (220-1102), Section 3.1, troubleshooting methodology.

NEW QUESTION 6

- (Topic 1)

A company uses vital legacy software that does not run in the current OS version Which of the following will best support the software while keeping the OS current?

- A. Shared resources
- B. System sandbox
- C. Test development
- D. Application visualization

Answer: D

Explanation:

Application virtualization allows legacy software to run in a virtualized environment while the operating system remains current. It isolates the application from the OS, ensuring compatibility without downgrading the OS.

Why Not A (Shared resources): This relates to resource sharing, not application compatibility.

Why Not B (System sandbox): Sandboxes isolate applications for security testing, not compatibility.

Why Not C (Test development): Test environments are used for development, not running legacy applications.

CompTIA A+ Exam Reference: Core 1 (220-1201), Section 4.2, virtualization concepts.

NEW QUESTION 7

- (Topic 1)

When turning on a workstation, a technician observes the following message: "Bootable device not found."

The technician verifies the correct boot order in the BIOS. Which of the following steps should the technician take next?

- A. Reformat the HDD.
- B. Run HDD diagnostics.
- C. Reseat the RAM.
- D. Replace the HDD.

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation:

If the system reports "Bootable device not found", and the BIOS is configured correctly, the next step is to run diagnostics on the hard drive to check for physical or logical failure. It could be a sign of a failing drive or corrupt boot sector.

? Option A: Reformatting the drive would erase data — not a diagnostic step.

? Option C: RAM does not affect whether a drive is bootable.

? Option D: Replacing the drive should only be done after diagnostics confirm failure. CompTIA A+ Core 1 Exam Objective Reference:

? Objective 3.5: Given a scenario, troubleshoot problems related to storage devices.

NEW QUESTION 8

- (Topic 1)

Which of the following cloud models would multiple organizations in the same industry most likely use?

- A. Public
- B. Hybrid
- C. Community
- D. Private

Answer: C

Explanation:

Comprehensive and Detailed In-Depth Explanation:

A Community Cloud is designed for use by several organizations with shared concerns (e.g., security, compliance, jurisdiction). It's common in industries like healthcare or finance where multiple entities benefit from a common infrastructure with shared policies.

? Option A (Public): Open to general public or large industry group — less secure.

? Option B (Hybrid): Mix of public and private — does not imply industry collaboration.

? Option D (Private): Dedicated to a single organization. CompTIA A+ Core 1 Exam Objective Reference:

? Objective 2.1: Compare and contrast cloud computing concepts.

NEW QUESTION 9

- (Topic 1)

A recently installed printer is incorrectly aligning printed documents Which of the following should the technician do first to fix this issue?

- A. Run the maintenance application.
- B. Clean the rollers
- C. Upgrade the firmware
- D. Reinstall the drivers

Answer: A

Explanation:

* A. Run the maintenance application:

Most modern printers include a built-in maintenance application that can calibrate the print heads and correct alignment issues. Running this tool is the first step to address misalignment.

Incorrect Options:

* B. Clean the rollers: Cleaning rollers is typically done to resolve paper feed or jamming issues, not alignment problems.

* C. Upgrade the firmware: While updating firmware is beneficial for performance improvements, it is not the first step for fixing alignment.

* D. Reinstall the drivers: Misaligned printing is usually hardware-related, not a driver issue. Key Takeaway: The maintenance application should be run first to resolve alignment issues in a newly installed printer.

Reference: CompTIA A+ Core 1 Exam Objectives (220-1201), Domain 5.5 – Printer troubleshooting.

NEW QUESTION 10

- (Topic 1)

A help desk technician inspects a laptop keyboard because a single key has stopped working. The technician checks the keyboard for debris. Which of the following actions should the technician do next to troubleshoot the issue cost-effectively?

- A. Replace the keyboard.
- B. Replace the key switch
- C. Replace the circuit board.
- D. Replace the keycap

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

If only one key is not functioning and debris has been checked, replacing the individual keycap is the most cost-effective next step. It's a simple, low-cost option before considering more extensive repairs like replacing the entire keyboard.

Reference: "CompTIA A+ Complete Practice Tests" by Jeff T. Parker – Chapter 1, Question 10, page 8.

NEW QUESTION 10

- (Topic 1)

A management team is concerned about enterprise devices that do not have any controls in place. Which of the following should an administrator implement to address this concern?

- A. MDM
- B. MFA
- C. vpn
- D. SSL

Answer: A

Explanation:

Mobile Device Management (MDM) enables administrators to enforce controls on enterprise devices, such as restricting apps, ensuring compliance, and remotely managing security policies.

Why Not B (MFA): Multi-Factor Authentication secures user access but does not control device configurations.

Why Not C (VPN): VPN secures communication but does not enforce device controls. Why Not D (SSL): SSL secures data in transit but does not provide device management. CompTIA A+ Exam Reference: Core 2 (220-1102), Section 2.7, device management concepts.

NEW QUESTION 13

- (Topic 1)

A user experiences a random BSOD while using a computer, but the operating system recovers as expected Which of the following symptoms would indicate the issue is related to RAM?

- A. Wrong BIOS configurations
- B. Continuous reboots
- C. Distended capacitors
- D. POST code beeps

Answer: D

Explanation:

* D. POST Code Beeps:

During the Power-On Self-Test (POST), the BIOS performs checks on system hardware, including RAM. If the RAM is faulty, POST may produce a series of beep codes indicating memory issues.

These beep codes are often the first sign of RAM-related problems, especially if the BSOD occurs randomly.

Incorrect Options:

* A. Wrong BIOS configurations: Incorrect BIOS settings may cause boot errors, but they are less likely to cause random BSODs.

* B. Continuous reboots: Continuous reboots could result from multiple hardware or software issues but do not specifically point to RAM.

* C. Distended capacitors: Faulty capacitors typically affect the motherboard, not the RAM. Key Takeaway: POST beep codes are a common diagnostic tool for identifying RAM-related issues.

Reference: CompTIA A+ Core 1 Exam Objectives (220-1201), Domain 5.2 –Troubleshooting RAM and motherboard issues.

NEW QUESTION 15

- (Topic 1)

Which of the following is designed to be used in commercial spaces?

- A. USB 3.1 Gen 2

- B. Straight tip fiber connector
- C. Plenum cabling
- D. Cat 8

Answer: C

Explanation:

Plenum cabling is designed for use in commercial spaces where cables run through air ducts or plenum spaces, as it has fire-resistant properties and emits less toxic smoke.

Why Not A (USB 3.1 Gen 2): USB is for peripheral connections, not large-scale commercial installations.

Why Not B (Straight tip fiber connector): Fiber connectors are for high-speed connections but are not specifically for commercial spaces.

Why Not D (Cat 8): While Cat 8 is high-speed, it is not uniquely suited for commercial spaces like plenum cabling.

CompTIA A+ Exam Reference: Core 1 (220-1201), Section 3.1, cabling standards.

NEW QUESTION 18

- (Topic 1)

A user is experiencing multiple issues with an in-place upgrade of a laptop's operating system. The built-in camera is unresponsive, and the user is unable to pair the device with any Bluetooth accessories. Which of the following are most likely causing these issues? (Select two).

- A. Incorrect configuration of the settings
- B. OS and device version incompatibility
- C. Disabled settings following the upgrade
- D. Full storage
- E. Outdated drivers
- F. Corrupted registry entries

Answer: CE

Explanation:

Outdated drivers: Device functionality issues after an OS upgrade are often caused by incompatible or outdated drivers.

Disabled settings: Some features may be disabled during the upgrade process, requiring re-enablement.

Why Not A (Incorrect configuration): This is unlikely given the issues arose only after the upgrade.

Why Not B (OS and device incompatibility): Upgrades check for compatibility before installation.

Why Not D (Full storage): Storage issues typically prevent installation, not device functionality.

Why Not F (Corrupted registry entries): While possible, this is less common than the selected answers.

CompTIA A+ Exam Reference: Core 1 (220-1201), Section 3.5, troubleshooting OS upgrades.

NEW QUESTION 19

- (Topic 1)

A customer is able to print most documents with their USB inkjet printer, but the system is unresponsive when printing a certain report from a custom application. Nothing will print until the computer is restarted and the printer is power cycled. A technician remotes into the PC and confirms that the spooler stops working when this report is sent. After cleaning the spooler and reinstalling the drivers from the manufacturer's website, the issue persists. No other sites using the application report similar issues. Which of the following is most likely causing the issue?

- A. The manufacturer is curating content before it reaches the device to preserve ink.
- B. The application has a bug that the developer needs to address.
- C. The system is using the PostScript language instead of the PCL.
- D. Personal preferences have changed and documents with graphics are now online-only

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

If a print spooler crashes specifically with one application and no issue occurs on other systems, the most likely root cause is a bug within that specific application. Restarting the spooler and reinstalling drivers resolves system-wide or hardware-related issues—not application-specific failures. This indicates the application may be sending malformed print data. Reference: "CompTIA A+ Certification All-in-One Exam Guide" by Mike Meyers – Chapter 26, page 1144.

NEW QUESTION 22

- (Topic 1)

A technician recently updated the firmware on a dual-BIOS motherboard. Following the update, the system has been stuck in a boot loop and cannot start an OS from any internal or external device. The technician cannot access the UEFI menu either. Which of the following should the technician do next?

- A. Enable the secondary configuration.
- B. Downgrade the firmware via USB.
- C. Start a warranty repair of the motherboard.
- D. Reapply thermal paste to the CPU.

Answer: A

Explanation:

Comprehensive and Detailed In-Depth Explanation:

Dual-BIOS motherboards contain two firmware chips. If the primary BIOS becomes corrupted, the system can failover to the secondary BIOS. Most boards allow manual enabling of the secondary BIOS via a physical switch or jumper.

? Option B: Downgrading firmware may not be possible if the system won't POST or access UEFI.

? Option C: Not necessary until both BIOS chips are non-functional.

? Option D: Thermal paste affects heat dissipation, not BIOS/boot behavior. CompTIA A+ Core 1 Exam Objective Reference:

? Objective 3.5: Given a scenario, troubleshoot problems related to motherboards, RAM, CPU, and power.

NEW QUESTION 24

- (Topic 1)

A technician is troubleshooting an all-in-one laser printer that prints a vertical line when making copies and scans. When users print or receive faxes, the output from the printer is correct. Which of the following should the technician examine to determine the cause of the issue?

- A. The pickup rollers
- B. The corona wire
- C. The document feeder
- D. The drum assembly

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Since the issue only occurs during scanning and copying (not printing or faxing), the problem is isolated to the document feeder. A vertical line is typically caused by debris or damage on the glass under the ADF (Automatic Document Feeder), not on components related to printing.

Reference: "CompTIA A+ Complete Study Guide" by Quentin Docter – Chapter 4, page 261.

NEW QUESTION 27

- (Topic 1)

A technician is troubleshooting a desktop PC that is plugged into a UPS. The PC loses the system date/time after every power outage. Which of the following should the technician do to resolve the issue? (Select two).

- A. Run a BIOS update.
- B. Swap out the RAM.
- C. Disable NTP in the OS.
- D. Repair the backup power source.
- E. Replace the CMOS battery
- F. Install a surge protector.

Answer: DE

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The system date/time is maintained by the CMOS battery when the PC is powered off. If this battery fails, time resets will occur. Additionally, since the system is connected to a UPS, ensuring the UPS is functioning correctly (i.e., the backup power source) is essential. Reference: "CompTIA A+ Complete Study Guide" by Quentin Docter – Chapter 1, page 40.

NEW QUESTION 29

- (Topic 1)

A user reported performance issues on a computer after a recent OS update. A technician is confident that rolling back the system will resolve the issue. Which of the following steps should the technician take next?

- A. Document the findings.
- B. Investigate any recent infrastructure changes.
- C. Initiate the system restore
- D. Verify full system functionality.

Answer: C

Explanation:

* C. Initiate the system restore:

If the technician is confident that rolling back the system to a previous restore point will resolve the issue, the next logical step is to initiate the System Restore process. System Restore allows the system to revert to a state before the OS update, which can eliminate the performance issues caused by the update.

Incorrect Options:

- * A. Document the findings: Documentation is important but should occur after resolving the issue.
- * B. Investigate any recent infrastructure changes: This is unnecessary if the issue is already attributed to the OS update.
- * D. Verify full system functionality: This step should be performed after the System Restore is completed.

Key Takeaway: When confident that rolling back will resolve the issue, the technician should proceed with initiating a System Restore to revert the OS.

Reference: CompTIA A+ Core 1 Exam Objectives (220-1201), Domain 5.4 – Troubleshooting OS problems.

NEW QUESTION 33

- (Topic 1)

An SAS RAID array has severely degraded and gone offline. A systems administrator examines the syslog, and the point of failure is not obvious. Which of the following techniques should the administrator use to identify the issue? (Select two).

- A. Run a magnet over each drive.
- B. Check if one of the drives is not level
- C. Listen for clicking and grinding noises
- D. Check the OS logs
- E. Update the RAID controller firmware.
- F. Check the historical SMART data

Answer: CF

Explanation:

Clicking and grinding noises indicate mechanical drive failure.

SMART data provides insights into the health and status of drives, helping identify failing components in the RAID array.

Why Not A (Run a magnet): This would damage drives.

Why Not B (Check if one drive is not level): Physical leveling is irrelevant.

Why Not D (Check OS logs): OS logs may provide limited information for RAID arrays. Why Not E (Update RAID controller firmware): While important, it does not diagnose drive failure.

CompTIA A+ Exam Reference: Core 1 (220-1201), Section 3.3, storage troubleshooting.

NEW QUESTION 34

- (Topic 1)

Which of the following technologies best allows a phone to connect to a point-of-sale terminal for wireless payments?

- A. Bluetooth
- B. NFC
- C. Wi-Fi
- D. Cellular

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Near-field communication (NFC) is a short-distance wireless communication method widely used in mobile payment systems like Apple Pay and Google Pay. Simply placing the device near a compatible terminal initiates the payment process.

Reference: "Mike Meyers' CompTIA A+ Certification All-in-One Exam Guide" – Chapter 24, page 1022.

NEW QUESTION 36

- (Topic 1)

Which of the following cable types is the most suitable for delivering 10Gb speeds for distances over 328ft (100m) but under 1,312ft (400m)?

- A. Multimode fiber
- B. Single-mode fiber
- C. Cat 6a
- D. Cat 6

Answer: A

Explanation:

Comprehensive and Detailed Step-by-Step Explanation:

When delivering 10Gbps speeds over long distances, fiber optic cables are the best choice. Here's the breakdown:

* A. Multimode Fiber (Correct Answer):

Multimode fiber is designed for relatively short to medium distances (up to 1,312 feet or 400 meters) while supporting high-speed data transfer (10Gbps and above).

It uses LED light sources and is cost-effective for environments like data centers or within buildings.

For the specified distance of over 328ft but under 1,312ft, multimode fiber is the most suitable option.

Incorrect Options:

* B. Single-mode Fiber: While single-mode fiber supports much greater distances (up to several miles or kilometers) and higher speeds, it is more expensive and unnecessary for the specified range. Single-mode fiber is generally used for long-haul networking or telecommunications.

* C. Cat 6a: Cat 6a is capable of 10Gbps speeds but only up to 328ft (100 meters). It cannot reliably handle the specified distance of over 328ft.

* D. Cat 6: Cat 6 is also limited to 10Gbps speeds at distances up to 328ft (100 meters). Beyond this range, it is unsuitable.

Key Takeaway:

For delivering 10Gbps speeds over distances longer than 328ft (100m) but under 1,312ft (400m), Multimode Fiber is the best choice due to its ability to support high-speed data over medium distances at a reasonable cost.

Reference: CompTIA A+ Core 1 Exam Objectives (220-1201), Domain 3.1 – Cable types and their characteristics, including fiber optic cables.

NEW QUESTION 39

- (Topic 1)

Which of the following could a user employ to maximize module bandwidth when selecting memory for a high-end gaming computer?

- A. Error correction
- B. RAM voltage
- C. Channel configuration
- D. Physical module size

Answer: C

Explanation:

Comprehensive and Detailed In-Depth Explanation:

Channel configuration (e.g., dual-channel, quad-channel) determines how memory modules communicate with the memory controller. Using matched pairs in dual- or quad-channel setups can significantly increase memory bandwidth, improving performance — especially for gaming and video-intensive tasks.

? Option A (Error correction): ECC RAM is used in servers for reliability, not performance or gaming.

? Option B (RAM voltage): Affects compatibility and overclocking but not bandwidth.

? Option D (Physical size): Refers to module form factor (e.g., DIMM, SO-DIMM) and does not impact bandwidth.

CompTIA A+ Core 1 Exam Objective Reference:

? Objective 3.2: Given a scenario, install RAM types.

NEW QUESTION 44

- (Topic 1)

Which of the following printing initiatives would be best to accomplish environmentally friendly objectives?

- A. Requiring user authentication for printing
- B. Locking down printing to only certain individuals

- C. Modifying duplex settings to double-sided
- D. Changing the print quality settings to best

Answer: C

Explanation:

Comprehensive and Detailed Step-by-Step Explanation: Modifying duplex settings to double-sided:

Printing on both sides of the paper (duplex printing) reduces paper usage, making it one of the most effective environmentally friendly printing initiatives.

It directly minimizes waste and supports sustainability goals in the workplace. Incorrect Options:

* A. Requiring user authentication for printing: While this can reduce unnecessary or unauthorized printing, it does not directly address environmental objectives like saving resources.

* B. Locking down printing to only certain individuals: Limiting access may reduce printing overall, but it does not actively contribute to environmentally friendly practices like duplex printing.

* D. Changing the print quality settings to best: Using the "best" print quality increases toner or ink usage, which is counterproductive to environmentally friendly objectives.

Key Takeaway:

Modifying duplex settings to enable double-sided printing is the best initiative to achieve environmentally friendly goals by reducing paper consumption.

Reference: CompTIA A+ Core 1 Exam Objectives (220-1201), Domain 3.8 – Implementing best practices for environmental impact.

NEW QUESTION 49

- (Topic 1)

A security team wants to implement compliance controls that only permits the installation of company-approved software on user laptops. Which of the following should the IT department deploy?

- A. EDR
- B. VPN
- C. MDM
- D. SaaS

Answer: C

Explanation:

Mobile Device Management (MDM) allows IT departments to enforce compliance controls, such as restricting the installation of unapproved software, on laptops and mobile devices. Why Not A (EDR): Endpoint Detection and Response focuses on detecting and mitigating security threats, not compliance controls.

Why Not B (VPN): Virtual Private Networks provide secure connections but do not enforce software installation policies.

Why Not D (SaaS): Software as a Service refers to software delivery models and does not enforce compliance controls.

CompTIA A+ Exam Reference: Core 2 (220-1102), Section 2.7, device management and security.

NEW QUESTION 52

- (Topic 1)

A user reports that the printouts from a laser printer have lines and smudges on them. The printer is also intermittently misfeeding the paper. Which of the following components should a technician replace to address this issue?

- A. Fuser
- B. Maintenance kit
- C. Corona wire
- D. Toner cartridge

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation:

A maintenance kit for a laser printer often includes rollers, fuser, and other parts that wear out over time. If the printer is smudging and misfeeding, it's a sign that multiple components are failing, which a maintenance kit is designed to resolve.

? Option A (Fuser): May cause smudging if it's not heating correctly, but it won't resolve paper misfeeds alone.

? Option C (Corona wire): Can cause poor image quality if dirty but doesn't affect paper feeding.

? Option D (Toner cartridge): Can cause streaks if defective, but not paper feed issues.

CompTIA A+ Core 1 Exam Objective Reference:

? Objective 3.4: Given a scenario, install and configure printers.

NEW QUESTION 56

- (Topic 1)

A technician is troubleshooting a connectivity issue on a network computer. The technician runs ipconfig in a command prompt and receives the following IP address: 169.254.0.6. Which of the following is most likely the type of IP address being assigned?

- A. DHCP reservation assignment
- B. Dynamic assignment
- C. Self-assignment
- D. Static assignment

Answer: C

Explanation:

Comprehensive and Detailed In-Depth Explanation:

An IP address starting with 169.254.x.x is a self-assigned address (also called APIPA – Automatic Private IP Addressing). It's used when a client device cannot contact a DHCP server. This address allows limited communication on the local network segment but no internet access.

? Option A: DHCP reservations assign specific IPs from the DHCP server — they don't result in APIPA.

- ? Option B: Dynamic assignment from DHCP assigns valid IPs in the proper subnet, not 169.254.x.x.
 - ? Option D: Static IPs are manually set and would not fall in the 169.254.x.x range unless set incorrectly.
- CompTIA A+ Core 1 Exam Objective Reference:
? Objective 2.6: Given a scenario, configure and troubleshoot network connectivity.

NEW QUESTION 60

- (Topic 1)

A help desk technician needs to work on a high-volume printer. Users have reported occasional paper jams and smudges appearing on printed documents. Which of the following steps should the technician do next to address these issues?

- A. Perform a full factory reset.
- B. Check and clean the rollers.
- C. Change all the ink or toner cartridges.
- D. Replace the fuser.

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation:

Paper jams and smudging in high-volume printers are often caused by dirty or worn rollers. Rollers are responsible for feeding the paper through the printer. Over time, they accumulate dust, toner residue, or wear out, resulting in misfeeds or jams. Cleaning or replacing them typically resolves this issue.

? Option A (Factory reset): A full reset does not directly address mechanical issues like dirty rollers or smudging. It's a last resort and more relevant to configuration or software-related issues.

? Option C (Change toner cartridges): While toner quality can affect print quality, it won't usually cause jams or widespread smudging unless the cartridge is leaking — which is less likely across multiple users.

? Option D (Replace the fuser): A damaged fuser could cause smudging, but this is typically after extensive use and is not the first thing to check. Fuser issues also usually present more persistent, uniform smudges.

CompTIA A+ Core 1 Exam Objective Reference:

? Objective 3.7: Given a scenario, troubleshoot common printer problems.

NEW QUESTION 61

- (Topic 1)

When installing a network printer, a technician needs to ensure the printer is available after a network is restarted. Which of the following should the technician set up on the printer to meet this requirement?

- A. Static IP address
- B. Private address
- C. Wi-Fi on the printer
- D. Dynamic addressing

Answer: A

Explanation:

Comprehensive and Detailed In-Depth Explanation:

Assigning a static IP address to a network printer ensures it always retains the same address, allowing users and print servers to consistently reach it even after a reboot or network refresh.

? Option B (Private address): Refers to address ranges (e.g., 192.168.x.x) — doesn't guarantee address persistence.

? Option C (Wi-Fi): Is a connection method, not a method of IP assignment.

? Option D (Dynamic addressing): Via DHCP, which can change over time unless reservations are made (less reliable).

CompTIA A+ Core 1 Exam Objective Reference:

? Objective 3.4: Given a scenario, install and configure printers.

NEW QUESTION 64

- (Topic 1)

A technician is troubleshooting a PoE phone that will not turn on. When a laptop is plugged directly into the switchport for the phone the technician sees a data link LED and activity. Which of the following tools should the technician use to verify PoE availability to the phone?

- A. Network tap
- B. Cable tester
- C. Loopback plug
- D. Toner probe

Answer: B

Explanation:

Reasoning: A cable tester capable of testing Power over Ethernet (PoE) functionality can verify whether the switchport is providing the required power to the phone. This tool measures both the presence of data and the voltage or wattage being provided through the Ethernet cable.

This is the most effective way to confirm that PoE is available on the port.

Why the Other Options Are Incorrect:

* A. Network tap:

A network tap is primarily used to monitor network traffic, not to test for PoE availability. It cannot verify if power is being supplied through the Ethernet cable.

* C. Loopback plug:

A loopback plug is used to test the functionality of a network port by creating a loop for transmitted and received signals. It does not measure or verify PoE availability.

* D. Toner probe:

A toner probe is used for tracing and identifying network cables. It cannot test for PoE functionality.

Practical Example:

A PoE phone might not turn on due to a misconfigured or faulty switchport. Using a cable tester capable of measuring PoE would help the technician determine if

the switchport is supplying sufficient power to the phone.

CompTIA A+ Exam Objective Alignment:

Objective 2.1: Identify common networking hardware and tools, including PoE-enabled devices and cable testers.

NEW QUESTION 68

- (Topic 1)

A company wants to save printing costs by restricting network printer use. The company implements a solution that requires employees to authenticate to the printer to release print jobs. Which of the following has the company implemented?

- A. Access control list
- B. Audit logging
- C. Badging
- D. Print server

Answer: C

Explanation:

Badging is a form of authentication that requires employees to use a badge or ID card to release print jobs. This solution reduces unnecessary printing by ensuring only authorized users print.

Why Not A (Access control list): While ACLs manage permissions, they are not used for physical authentication at printers.

Why Not B (Audit logging): Audit logs track actions but do not restrict printer access. Why Not D (Print server): A print server manages print jobs but doesn't enforce authentication.

CompTIA A+ Exam Reference: Core 2 (220-1102), Section 2.5, authentication mechanisms.

NEW QUESTION 70

HOTSPOT - (Topic 2)

A customer built a computer for gaming, sourcing individual components and then assembling the system. The OS starts up, but within a few minutes the machine locks up.

The customer brought the computer to a technician to diagnose the issue.

The diagram shows a computer case with the following components labeled:

- Liquid Cooling
- Power Supply
- Motherboard
- Memory
- Video Card
- CPU
- Storage
- BIOS System info

Below the diagram are two dropdown menus:

Cause

- Select a cause
- Overheating
- Component incompatibility
- Insufficient power
- Overclocking

Resolution

- Select a resolution
- Replace PSU with higher wattage model
- Update motherboard firmware
- Install larger radiator
- Lower CPU clock speed
- Increase CPU multiplier
- Run CHKDSK on NVMe drive
- Replace thermal paste
- Decrease CPU voltage
- Raise memory frequency
- Switch motherboard for micro-ATX form factor
- Decrease memory module frequency
- Replace GPU with lower performance model

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

correct answer is "Overclocking" and "Reduce CPU Clock speed" CPU is at 4.5 Ghz when normal is 3.2 Ghz. Overclocking too much can cause freezes, and this is a gaming computer so the user probably took it too far. <http://blog.logicalincrements.com/2018/12/4-troubleshooting-tips-overclocking-pc/>

NEW QUESTION 72

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