

MS-721 Dumps

Collaboration Communications Systems Engineer

<https://www.certleader.com/MS-721-dumps.html>



NEW QUESTION 1

- (Exam Topic 1)

You are configuring the new call queue to replace the response group.

Which setting should you disable to ensure that the agents can receive calls from the call queue?

- A. Music on hold
- B. Attendant routing
- C. Conference mode
- D. Round robin

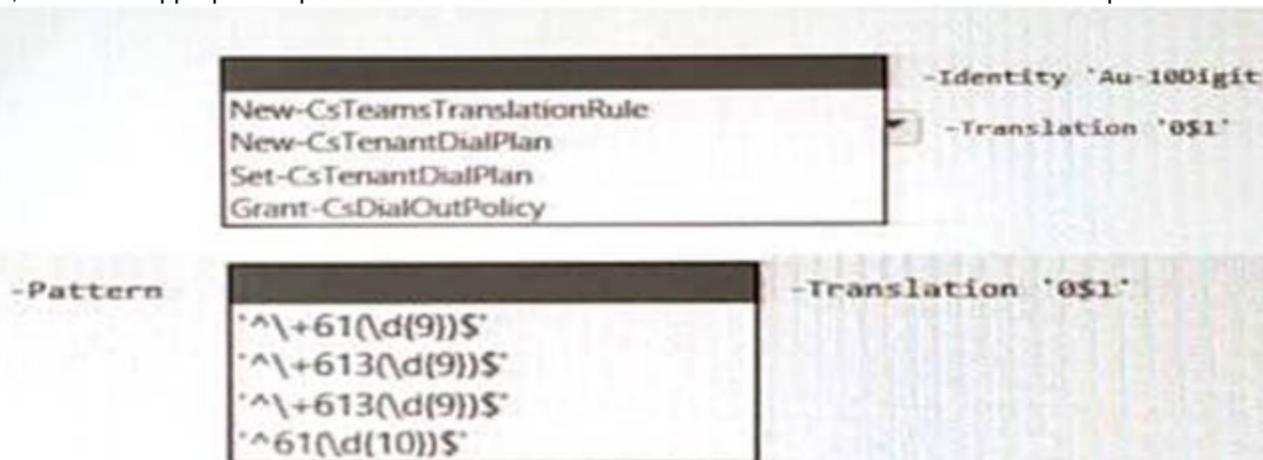
Answer: C

NEW QUESTION 2

- (Exam Topic 1)

You need to ensure that numbers dialed from the Melbourne warehouse conform to the dialing rules of the phone earner. How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

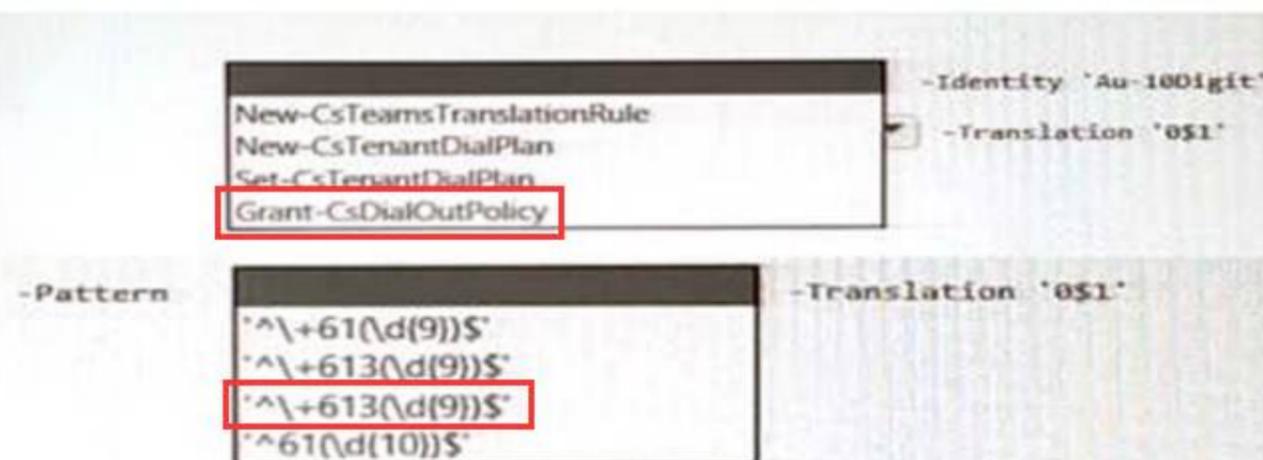


- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area



NEW QUESTION 3

- (Exam Topic 1)

You need to recommend a solution for the new United Kingdom retail site. The solution must meet the technical requirements. Which three actions should you include in the recommendation? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. From the Microsoft Teams admin center, assign a voice routing policy to the users.
- B. From the Microsoft 365 admin center, modify the office phone numbers of the users.
- C. From the Microsoft Teams admin center, modify the dial-out settings of the users.
- D. From the Microsoft Teams admin center, assign the phone numbers to the users.
- E. From the Microsoft Teams admin center, order five user numbers.
- F. From the Microsoft 36S admin center, create a support ticket to request five phone numbers.
- G. From the Microsoft Teams admin center, assign a calling policy to the users.

Answer: ACE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/getting-phone-numbers-for-your-users>

NEW QUESTION 4

- (Exam Topic 1)

You need to connect the analog intercoms to Teams Phone.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create a trusted application endpoint for Teams.
- B. Create a resource account for each intercom.
- C. Register the ATAs with a Teams-certified SBC.
- D. Create a configuration profile for IP phones.
- E. Enable Direct Routing to a Teams-certified SBC.

Answer: CE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-analog-devices>

NEW QUESTION 5

- (Exam Topic 2)

You need to migrate a Vancouver facility user named jsmith from Skype for Business Server to Teams. Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Answer Area

Run the following command.

```
Move-CsUser -Identity
jsmith@contoso.com -Target
sipfed.online.lync.com
```

Run the following command.

```
Grant-CsOnlineVoiceRoutingPolicy
-identity jsmith@contoso.com
-PolicyName Vancouver
```

Assign the Microsoft 365 Phone System license to jsmith.

Run the following command.

```
Set-CsOnlineUser
-EnableEnterpriseVoice $true
-identity jsmith@contoso.com
```

Assign the Microsoft 365 Audio Conferencing license to jsmith.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Table Description automatically generated with medium confidence

Reference:

<https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

NEW QUESTION 6

- (Exam Topic 2)

You need to meet the technical requirements for the returns department.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

```
$ObjId = (Get-CsOnlineApplicationInstance -Identity returns.aa@contoso.com).ObjectId
```

	-Identity Returns -CallingIDSubstitute	
New-CsCallingLineIdentity		Anonymous
New-CsOnlineApplicationInstance		LineURI
New-CsTeamsCallingPolicy		Resource
		Service

```
-EnableUserOverride $false -ResourceAccount $ObjId -CompanyName "Contoso"
```

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text Description automatically generated

NEW QUESTION 7

- (Exam Topic 2)

You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams. Which three licenses should you assign? To answer, select the licenses in the answer area. NOTE: Each correct selection is worth one point.

United States ▼

Licenses (0)

- Common Area Phone**
24 of 25 licenses available
- Communications Credits**
Unlimited licenses available
- Microsoft 365 Audio Conferencing**
1378 of 1451 licenses available
- Microsoft 365 Domestic Calling Plan**
30 of 30 licenses available
- Microsoft 365 Phone System**
4 of 70 licenses available
- Microsoft 365 Phone System – Virtual User**
12 of 25 licenses available
- Office 365 E3**
1 of 2 licenses available

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/what-are-communications-credits>

NEW QUESTION 8

- (Exam Topic 2)

You need to recommend network design changes that must be implemented before the Skype for Business Server to Microsoft Teams migration.

What should you recommend for the Vancouver facility users and the remote sale team users? To answer, drag the appropriate recommendation to the correct users. Each recommendation may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.

Recommendations

- Decrease the NAT pool size.
- Implement VPN split tunneling.
- Deploy a local internet connection.
- Implement a web proxy server for media traffic.
- Force TCP instead of UDP for the media traffic of Teams.

Answer Area

Vancouver facility users:

Remote users:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

A white rectangular object with blue dots and black text Description automatically generated
Reference:
<https://docs.microsoft.com/en-us/powershell/module/skype/set-cscallinglineidentity?view=skype-ps>

NEW QUESTION 9

- (Exam Topic 2)

You need to configure a toll-free dial in bridge for Teams meetings. The solution must meet the technical requirements.

Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Purchase Communications Credits.
- B. Assign a phone number to a resource account.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Purchase a Microsoft 365 Domestic and International Calling Plan license.
- F. From the meeting policy, set Allow dial -in users to bypass the lobby to On.
- G. Assign a phone number to the bridge.

Answer: ADG

Explanation:

Reference:
<https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams>

NEW QUESTION 10

- (Exam Topic 3)

Exhibit

Phone numbers

To set up calling features for users and services in your organization, you can get new numbers or port existing ones from a service provider. You can assign, unassign, and release phone numbers for people or for services, like audio conferencing, auto attendants, or call queues. [Learn more](#)

Numbers | Order history

+ Add | Port | Edit | Release

Phone number	Number Provider	Location	Number usages ⓘ	Number type ⓘ
+1 234 555 5331	Microsoft	Akron, United States	User	
+1 234 555 5332	Microsoft	Akron, United States	User	
+1 234 555 5333	Microsoft	Akron, United States	User	
+1 234 555 5334	Microsoft	Akron, United States	User	
+1 234 555 5335	Microsoft	Akron, United States	User	

You are deploying Microsoft Teams Calling Plans.

You port all phone numbers to Microsoft Teams Phone as shown in the exhibit (Click the Exhibit tab.) You need to assign. The number -1-234-555-5334 to an auto attendant.

What should you do first?

- A. Get an auto attendant toll number.
- B. Assign the number to the resource account of the auto attendant.
- C. Open a Microsoft support case to initiate an inventory type change.
- D. Create a port order for a user number.

Answer: D

NEW QUESTION 10

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a user named User1.

A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.

You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.

How should you complete the command? To answer select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

`Get-CsUserCallingSettings -identity luser1@contoso.com | Select displayname,`

Get-CsOnlineUser	ForwardingTarget
Get-CsOnlineVoicemailPolicy	ForwardingTargetType
Get-CsOnlineVoicemailUserSettings	TransferTarget
Get-CsUserCallingSettings	UnansweredTarget

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Get-CsUserCallingSettings

The Get-CsUserCallingSettings cmdlet will show the call forwarding, simultaneous ringing, call group and delegation settings for a user.

This cmdlet shows the call forwarding, simultaneous ringing, call group and delegation settings for a user. It will also show any call groups the user is a member of and if someone else has added the user as a delegate.

Box 2: ForwardingTarget Example.

This example shows that user2@contoso.com has simultaneous ringing set (IsForwardingEnabled and ForwardingType) to user3@contoso.com (ForwardingTarget and ForwardingTargetType) and if the call has not been answered (IsUnansweredEnabled) within 20 seconds (UnansweredDelay) the call is routed to voicemail (UnansweredTargetType).

Get-CsUserCallingSettings -Identity user2@contoso.com SipUri : sip:user2@contoso.com

IsForwardingEnabled : True ForwardingType : Simultaneous ForwardingTarget : sip:user3@contoso.com ForwardingTargetType : SingleTarget

IsUnansweredEnabled : True UnansweredTarget : UnansweredTargetType : Voicemail UnansweredDelay : 00:00:20

Delegates : Delegators :

CallGroupOrder : InOrder CallGroupTargets : {} GroupMembershipDetails : GroupNotificationOverride : Incorrect:

* Not Get-OnlineVoicemailPolicy.

Use the Get-OnlineVoicemailPolicy cmdlet to get a list of all pre-configured policy instances related to Cloud Voicemail service.

This cmdlet retrieves information about one or more voicemail policies that have been configured for use in your organization. Voicemail policies are used by the organization to manage Voicemail-related features such as transcription.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/teams/get-csusercallingsettings>

NEW QUESTION 15

- (Exam Topic 3)

You have two users named User1 and User2.

You need to configure User2 as a call delegate for User1. The solution must meet the following requirements:

- Minimize disruptions to User1.
- Prevent User2 from placing calls on behalf of User1.
- Prevent User2 from modifying the settings of User1.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.
- For User2, set Permission to **Make and receive calls**.
- From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.
- From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.
- From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.
- For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Answer Area

↑

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- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

- Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.
- For User2, set Permission to **Make and receive calls**.
- From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.
- From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.
- From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.
- For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Answer Area

- From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.
- For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.
- Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

NEW QUESTION 16

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are designing a room that will be used for collaboration.

You need to select a device for the room. The device must meet the following requirements:

- > Support video.
- > Support one-touch join for meetings.
- > Can start new meetings from within the room.
- > Support HDMI ingestion of content into Teams.

Which type of device should you select? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Teams Rooms on Android
- B. Microsoft Teams panels
- C. Microsoft Teams Rooms on Windows
- D. Microsoft Surface Hub 2S.
- E. Microsoft Teams displays.

Answer: AC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison>

NEW QUESTION 20

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a team and a channel. Does this meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Reference:

<https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/>

NEW QUESTION 23

- (Exam Topic 3)

You need to provision a Microsoft Teams-certified common area phone device at a field site. The solution must ensure that a standard user can complete the physical handset tasks without sharing credentials.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- From the Microsoft Team admin center, apply a managed tag to the device.
- From the Microsoft Team admin center, upload the MAC address of the device.
- Instruct the user to enter the verification code on the device.
- Enable the web server on the device and sign in by using a browser.
- From the Microsoft Team admin center, sign in to the device remotely.
- From the Microsoft Team admin center, generate a verification code.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, table Description automatically generated with medium confidence

- From the Microsoft Teams admin center, upload the MAC address of the device
- From the Microsoft Teams admin center, generate a verification code
- Instruct the user to enter the verification code on the device
- From the Microsoft Teams admin center, remotely sign-in a user to the device

Reference:

<https://docs.microsoft.com/en-us/MicrosoftTeams/devices/remote-provision-remote-login>

NEW QUESTION 26

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -iPVideoHode parameter to disabled. Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 28

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers.

Solution: From the Microsoft Teams admin center, you place a new order for service numbers. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/getting-service-phone-numbers>

NEW QUESTION 33

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to configure voice routing for Direct Routing. The solution must only allow calling within the United States and Canada for a user named user1@contoso.com.

Which four actions should you perform in sequence to minimize user call disruption? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

Actions	Answer Area
Create a voice route that has a dialed number pattern of <code>*^+1(\d{10})\$</code> .	
Create a dial plan.	
Assign a dial plan to user1.	
In the global dial plan, create a normalization rule that has a pattern of <code>*^+1(\d{10})\$</code> .	
Assign a voice routing policy to user1.	
Create a voice routing policy.	
Add a PSTN usage record named Record1.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions	Answer Area
Create a voice route that has a dialed number pattern of <code>^\+1(\d{10})\$</code> .	
Create a dial plan.	Create a voice routing policy.
Assign a dial plan to user1.	
In the global dial plan, create a normalization rule that has a pattern of <code>^\+1(\d{10})\$</code> .	Assign a dial plan to user1.
Assign a voice routing policy to user1.	
Create a voice routing policy.	In the global dial plan, create a normalization rule that has a pattern of <code>^\+1(\d{10})\$</code> .
Add a PSTN usage record named Record1.	

NEW QUESTION 37

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing.

You plan to use Microsoft Power BI to analyze Call Quality Dashboard (CQD) data for the deployment. You download the Power BI query templates for CQD from the Microsoft Download Center.

You need to use Power BI Desktop to review reports about PSTN calls that go through Direct Routing. What should you do first?

- A. From Microsoft Call Quality Dashboard download the current Tenant Data Upload file
- B. Publish the template to the Power BI service.
- C. Install the Power BI Connector for CQD.
- D. Install the Microsoft Power Platform connector.

Answer: C

Explanation:

Before you can use these PBIT files, you'll need to Install the Power BI Connector for Microsoft CQD using the MicrosoftCallQuality.pqx file included in the download.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-power-bi-query-templates>

NEW QUESTION 39

- (Exam Topic 3)

You need to implement Local Media Optimization.

- A. 132.245.0.0/16 and 40.104.0.0/15
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4.4.2.2/32
- D. 52.112.0.0/14 and 52.120.0.0/14

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

NEW QUESTION 41

- (Exam Topic 3)

Your company has an on-premises deployment of Microsoft Skype for Business Server 2015 with CU8 that is configured for hybrid connectivity

You are migrating to Microsoft Teams Phone. A Direct Routing trunk is used for PSTN connectivity. The company requires that phone number assortments be performed in Active Directory.

You plan to create a call queue that will service users both on-premises and in the cloud.

You need to create and assign a resource account for the call queue. The call queue must be able to reach users regardless of which platform they are on.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- From Microsoft Teams PowerShell, run the `set-csOnlineApplicationInstance` cmdlet and assign a phone number to the resource account.
- From the Skype for Business Server Management Shell, run the `New-CsHybridApplicationEndpoint` cmdlet and specify the `-LineURI` parameter.
- From Org-wide settings in the Microsoft Teams admin center, select **Resource accounts**, and then select **Add**.
- From the Microsoft 365 admin center, assign a Microsoft 365 Domestic Calling Plan license to the account.
- From the Microsoft 365 admin center, assign a Microsoft 365 Phone System - Virtual User
- Assign the resource account to the call queue during the call queue setup.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

- From Microsoft Teams PowerShell, run the `set-csOnlineApplicationInstance` cmdlet and assign a phone number to the resource account.
- From the Skype for Business Server Management Shell, run the `New-CsHybridApplicationEndpoint` cmdlet and specify the `-LineURI` parameter.
- From Org-wide settings in the Microsoft Teams admin center, select **Resource accounts**, and then select **Add**.
- From the Microsoft 365 admin center, assign a Microsoft 365 Domestic Calling Plan license to the account.
- From the Microsoft 365 admin center, assign a Microsoft 365 Phone System - Virtual User
- Assign the resource account to the call queue during the call queue setup.

Answer Area

- From the Skype for Business Server Management Shell, run the `New-CsHybridApplicationEndpoint` cmdlet and specify the `-LineURI` parameter.
- Assign the resource account to the call queue during the call queue setup.
- From Org-wide settings in the Microsoft Teams admin center, select **Resource accounts**, and then select **Add**.

NEW QUESTION 42

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run `New-CsTeamsMeetingPolicy` and set the `-IPVideoMode` parameter to `DISABLED`.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Instead run `New-CsTeamsNetworkRoamingPolicy` and set the `-AllowIPVideo` parameter to `$False`.

Note: The `New-CsTeamsNetworkRoamingPolicy` cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.

The `TeamsNetworkRoamingPolicy` cmdlets enable administrators to provide specific settings from the `TeamsMeetingPolicy` to be rendered dynamically based upon the location of the Teams client. The `TeamsNetworkRoamingPolicy` cannot be granted to a user but instead can be assigned to a network site. The settings from the `TeamsMeetingPolicy` included are `AllowIPVideo` and `MediaBitRateKb`. When a Teams client is connected to a network site where a `CsTeamRoamingPolicy` is assigned, these two settings from the `TeamsRoamingPolicy` will be used instead of the settings from the `TeamsMeetingPolicy`.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy>

NEW QUESTION 43

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You set the routing method for the call queue to Attendant routing. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

NEW QUESTION 44

- (Exam Topic 3)

You need to provide Microsoft Teams users with the ability to perform PSTN calling through a Session Border Controller (SBC). Which licenses can you assign to achieve the goal?

- A. Office 365 E3 and Office 365 E5
- B. Microsoft 365 E3 and Microsoft 365 E5
- C. Microsoft 365 E5 and Office 365 E5
- D. Office 365 E3 and Microsoft 365 E3

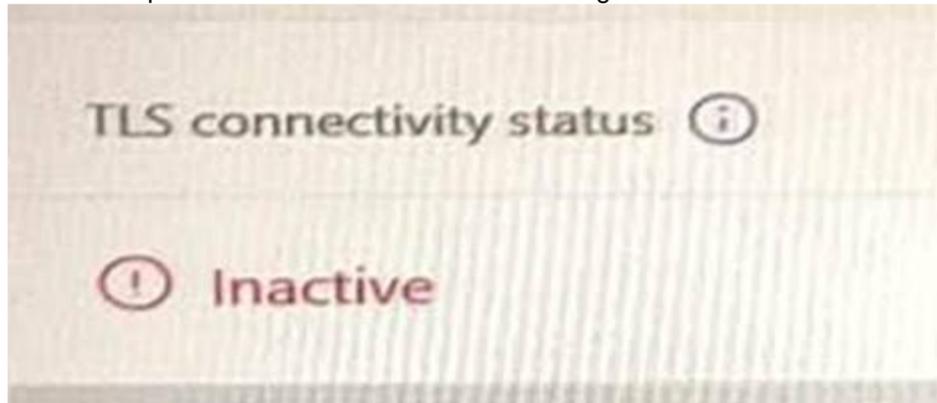
Answer: D

NEW QUESTION 46

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border Controller (SBC). The FQDN of the SBC is sbc1.contoso.com. You use signaling port 5067. You cannot place calls and receive an error message in the Microsoft Teams admin center as shown in the following exhibit.



What is a possible cause of the issue?

- A. The firewall blocks traffic on port 5067
- B. Location-Based Routing is enabled for the SBC.
- C. Calling plan licenses are not assigned to users.
- D. The SIP options are disabled.

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

NEW QUESTION 51

- (Exam Topic 3)

Exhibit

```
AssignedPlan : {MCOEV, MCOProfessional, Teams, TEAMS_ADVCOMMS...}
InterpretedUserType : PureOnlineTeamsOnlyUser
DirSyncEnabled : False
OnPremHostingProvider :
OnPremOptionFlags :
OnPremEnterpriseVoiceEnabled :
OnPremSIPEnabled :
OnPremSipAddress :
OnPremLineURI :
MCOValidationErrorMessage : {}
UserPrincipalName : user1@tailspintoys.com
HostedVoiceMail : True
EnterpriseVoiceEnabled : False
OnPremLineURIManuallySet : False
LineURI :
SipAddress : sip:user1@tailspintoys.com
Enabled : True
VoicePolicy : HybridVoice
TeamsUpgradeEffectiveMode : TeamsOnly
TeamsUpgradeNotificationsEnabled : False
TeamsUpgradePolicy : UpgradeToTeams
HostedVoicemailPolicy : BusinessVoice
OnlineVoiceRoutingPolicy :
HostingProvider : sipfed.online.lync.com
IsByPassValidation : True
IsValid : True
```

Your company has a Microsoft Teams Phone deployment that uses Direct Routing.

A user named User1 reports that she cannot make calls because the dial pad is missing in Teams.

You run the Get-CsOnlineUser cmdlet and receive the output shown in the exhibit (Click the Exhibit tab.) Which three actions should you perform to ensure that the dial pad appears in the Teams client? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

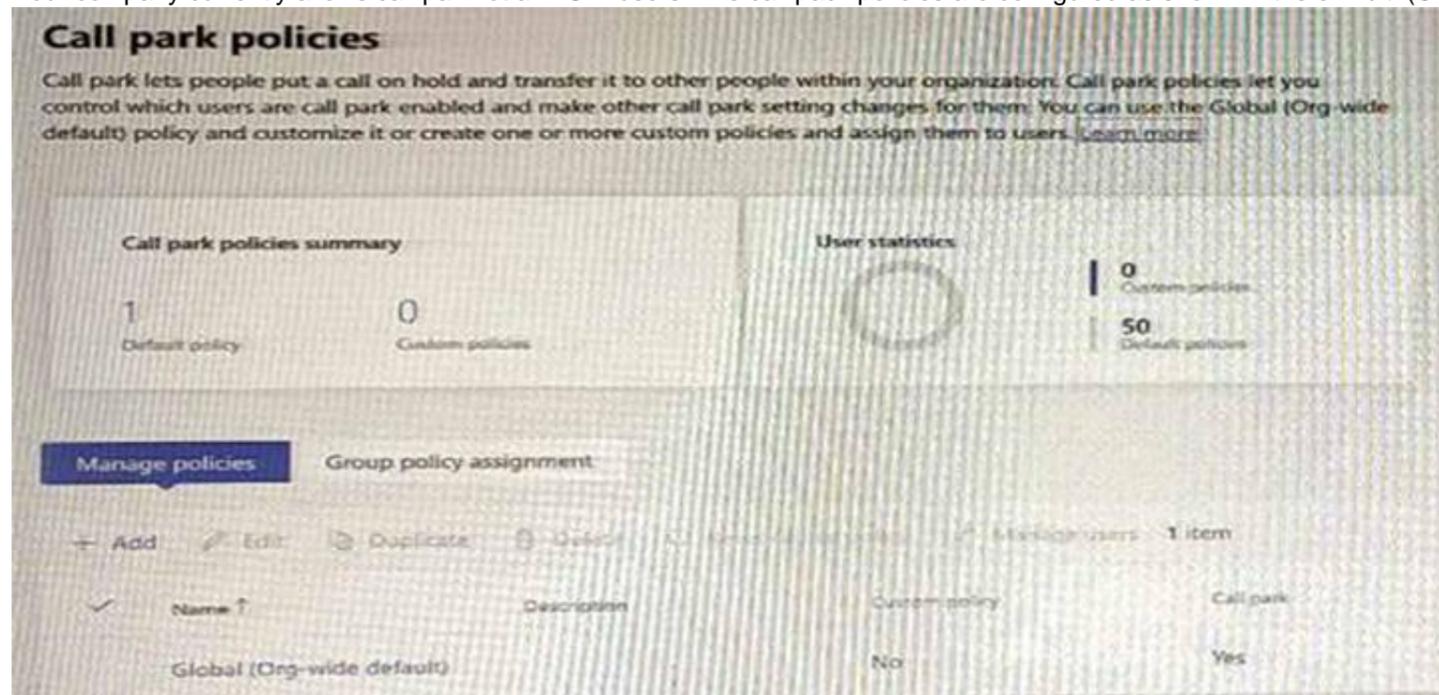
- A. Assign a Microsoft Teams Phone Standard license to User1.
- B. Run the Grant-CsOnlineVoiceRegistrationPolicy cmdlet
- C. Run the set-csPhoneNumberAssignment cmdlet and specify the -PhoneNumber parameter.
- D. Run the set-CsUser cmdlet and specify the -LineURI parameter.
- E. Run the set-csuser cmdlet and set the -enterprisevoiceenabled parameter to \$True.

Answer: ABE

NEW QUESTION 53

- (Exam Topic 3)

Your company currently allows call park for all PSIN users. The call park policies are configured as shown in the exhibit. (Click the Exhibit tab.)



You have a Microsoft 365 group named Help Desk.

You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign Policy2 to all users.
- B. In the Global (Org-wide default) policy, set Allow call park to Off.
- C. Create a new call park policy named Policy2 and set Allow call park to Off.
- D. Assign Policy1 to the Help Desk group.
- E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
- F. Create a new call park policy named Policy1 and set Allow call park to On

Answer: BDF

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve>

NEW QUESTION 57

- (Exam Topic 3)

You have an analog phone system.

You plan to migrate to Microsoft Teams Phone.

You need to recommend devices for common area phones that any user can use. The solution must meet the following requirements;

- Can access the Teams directory for dial by name.
- Can be administered remotely.
- Can place and pick up calls.
- Support hot desking.
- Minimize costs.

Which type of devices should you recommend?

- A. Microsoft-certified 3PIP handsets
- B. Microsoft Teams-certified handsets
- C. Microsoft Teams Rooms devices
- D. Microsoft-certified headsets
- E. the existing analog handsets

Answer: C

NEW QUESTION 62

- (Exam Topic 3)

You are migrating users from Microsoft Skype for Business to Microsoft Teams.

You plan to create an auto attendant that can be used by all the users during the migration. You need to create the resource account for the auto attendant

What should you use?

- A. the Resource accounts node in the Microsoft Teams admin center
- B. the Users node in the Microsoft 365 admin center

- C. the New-CsHybridApplicationEndpoint cmdlet
- D. the New-CsOnlineApplicationEndpoint cmdlet
- E. the New-CsOnlineApplicationInstance cmdlet

Answer: A

NEW QUESTION 67

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are configuring emergency services for Direct Routing.

You need to notify a group of users when an emergency number is dialed. What should you configure in the Microsoft Teams admin center?

- A. an emergency calling policy
- B. a calling policy
- C. an emergency call routing policy
- D. a voice routing policy

Answer: A

Explanation:

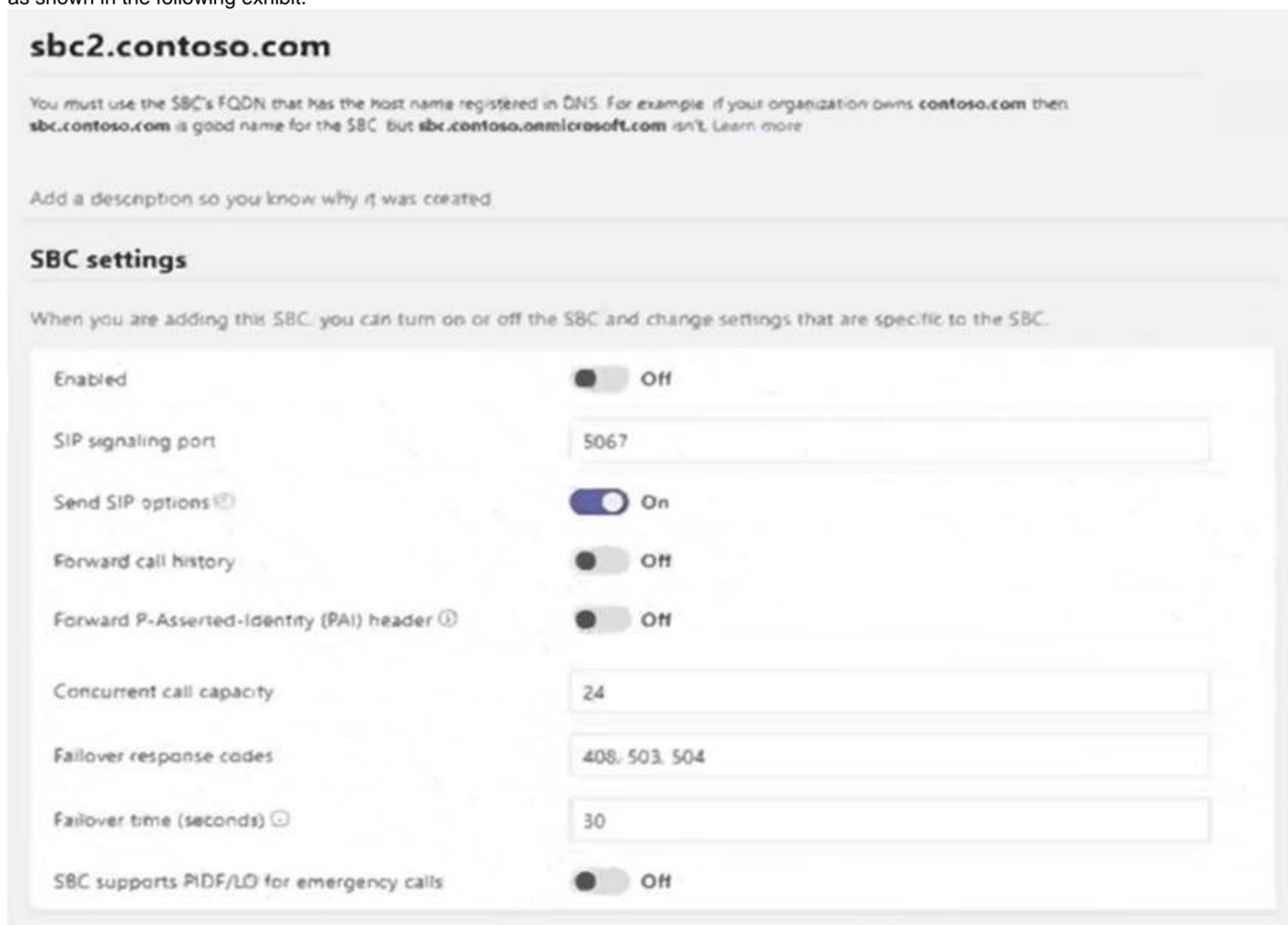
Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

NEW QUESTION 71

- (Exam Topic 3)

You have a Teams Phone deployment that contains a Session Border Controller (SBC) named SBC1. You deploy a second SBC named SBC2 that is configured as shown in the following exhibit.



You discover that SBC2 fails to receive SIP Options packets from Microsoft SIP gateways and you notice that calls take a long time to connect. Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Answer Area

SIP options are NOT received because [answer choice]

	▼
SBC2 is disabled	
PIDF/LO is disabled	
SBC2 does NOT support PAI	
a failover response code of 200 must be set	

Calls take a long time to connect because [answer choice]

	▼
PIDF/LO is disabled	
the calls fail over to SBC1	
SBC2 does NOT support PAI	
a failover response code of 200 must be set	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: SBC2 is disabled SBC Settings: Enabled Off
Box 2: the calls fail over to SBC1

NEW QUESTION 74

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You implement Teams Rooms on Windows. You need to apply a custom theme to the display of Team1 Rooms on Windows. What should you configure?

- A. a configuration profile
- B. a SkvDeSettinias.xml file
- C. a team template
- D. a LayoutModification.xml file

Answer: C

Explanation:

Custom background template

To create custom backgrounds that meet the guidelines in the previous sections, you can download the Microsoft Teams Rooms Theme Template.

The template is a .PSD file that can be opened by apps such as Adobe Photoshop or Paint.NET (a plug-in may be required). The template provides assets and guidelines to help you place text and graphics in your custom backgrounds that won't be obscured by on-screen elements.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/custom-backgrounds>

NEW QUESTION 78

- (Exam Topic 3)

Your company uses Microsoft Skype for Business Server 2015 and Enterprise Voice as the PSTN solution. You plan to migrate all users to Microsoft Teams Calling Plans.

You will decommission Skype for Business Server after the migration is complete.

You need to ensure that all the users retain their current phone number once the migration is complete. The solution must minimize the downtime of PSTN features for each user.

What should you do first?

- A. From the Microsoft 365 admin center, purchase Communications Credits for all the users.
- B. Schedule a port order for the phone numbers of all the users.
- C. From the Microsoft Teams admin center, order phone numbers for all the users.
- D. Migrate all the users to Teams.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

NEW QUESTION 81

- (Exam Topic 3)

You are planning a Microsoft Teams Phone deployment. That will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?

- A. 52.112.0.0/14 and 52.120.0.0/14
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4422/32
- D. 132.245.0.0/16and40.104.0.0/15

Answer: A

NEW QUESTION 85

- (Exam Topic 3)

Your company has a Teams Phone deployment.

The network team at the company completes a local internet breakout for Teams traffic.

To validate the configuration, you review the Call Debug log shown in the following exhibit.

Connectivity_TransportBytesSent	3324
Connectivity_TransportMode	2
Connectivity_TransportPktsReceived	18
Connectivity_TransportPktsSent	20
Connectivity_BaseAddress	192.168.1.216:50008
Connectivity_LocalAddress	192.168.1.216:50011
Connectivity_LocalSite	120.17.163.212:1883
Connectivity_RemoteAddress	52.113.88.214:49704
Connectivity_RemoteSite	52.113.88.214:49704
IsRetargeted	0

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Answer Area

The WAN IP address for the call source is [answer choice].

▼

52.113.88.214

120.17.163.212

192.168.1.216

The WAN port for call destinations is [answer choice].

▼

1883

49704

50008

50011

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

The WAN IP address for the call source is [answer choice].

▼

52.113.88.214

120.17.163.212

192.168.1.216

The WAN port for call destinations is [answer choice].

▼

1883

49704

50008

50011

NEW QUESTION 88

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a Session Border Controller (SBC) named SBC1.contoso.com.

Direct Routing integrates with a PBX phone system that uses only four-digit dialing and is configured to use the SBC.

Teams is configured to use dial plans that normalize any four-digit calls to E.164. You have the following translation rule.

```
Identity: rule1
Name: rule1
Pattern: ^\+1(\d{10});ext=(\d{4})$
Translation: $2
```

You need to ensure that calls to the legacy PBX pass only a four-digit extension.
How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

<div style="border: 1px solid black; padding: 2px;"> ▼ -identity SBC1.contoso.com </div> <div style="border: 1px solid black; padding: 2px;"> <ul style="list-style-type: none"> Set-CsHybridPSTNAppliance Set-CsHybridPSTNSite Set-CsOnlinePSTNGateway Set-CsOnlinePSTNUsage </div>	<div style="border: 1px solid black; padding: 2px;"> ▼ "rule1" </div> <div style="border: 1px solid black; padding: 2px;"> <ul style="list-style-type: none"> -InboundPstnNumberTranslationRules -InboundTeamsNumberTranslationRules -OutboundPstnNumberTranslationRules -OutboundTeamsNumberTranslationRules </div>
---	---

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Set-CsOnlinePSTNGateway

* Set-CsOnlinePSTNGateway

Modifies the previously defined Session Border Controller (SBC) Configuration that describes the settings for the peer entity. This cmdlet was introduced with Microsoft Phone System Direct Routing.

Syntax

```
Set-CsOnlinePSTNGateway [-Identity] <string>
[-BypassMode <string>]
[-Description <string>] [-Enabled <boolean>]
[-FailoverResponseCodes <string>] [-FailoverTimeSeconds <int>]
[-ForwardCallHistory <boolean>] [-ForwardPai <boolean>]
[-GatewayLbrEnabledUserOverride <boolean>] [-GatewaySiteId <string>]
[-GatewaySiteLbrEnabled <boolean>]
[-InboundPstnNumberTranslationRules <Object>]
[-InboundTeamsNumberTranslationRules <Object>] [-MaxConcurrentSessions <int>]
[-MediaBypass <boolean>]
[-MediaRelayRoutingLocationOverride <string>]
[-OutboundPstnNumberTranslationRules <Object>]
[-OutboundTeamsNumberTranslationRules <Object>] [-PidfLoSupported <boolean>]
[-ProxySbc <string>]
[-SendSipOptions <boolean>] [-SipSignalingPort <int>]
[-WhatIf] [-Confirm]
[<CommonParameters>]
```

Box 2: -OutboundPSTNNumberTranslationRules

Assigns an ordered list of Teams translation rules, that apply to PSTN number on outbound direction. Incorrect:

* -OutboundPSTNNumberTranslationRules

Assigns an ordered list of Teams translation rules, that apply to PSTN number on outbound direction.

* SET-CsHybridPSTNAppliance

Use the Set-CsHybridPSTNAppliance cmdlet to modify an existing Skype for Business Cloud Connector Edition appliance's attributes.

Note: This cmdlet will be deprecated from Teams PowerShell Module. Syntax:

```
Set-CsHybridPSTNAppliance
[-MaintenanceMode <Boolean>] [-MediationServerGroup <String>]
[-Identity] <XdsGlobalRelativeIdentity> [-Tenant <Guid>]
[-Force]
[-WhatIf] [-Confirm]
[<CommonParameters>]
```

* Set-CsHybridPSTNSite

Use the Set-CsHybridPSTNSite cmdlet to modify an existing hybrid public switched telephone network (PSTN) site's attributes.

Note: This cmdlet will be deprecated from Teams PowerShell Module. Syntax:

```
Set-CsHybridPSTNSite
[-Identity] <XdsGlobalRelativeIdentity> [-Tenant <Guid>]
[-EdgeFQDN <String>]
[-EnableAutoUpdate <Boolean>]
[-BitsUpdateTimeWindow <Int32>] [-OsUpdateTimeWindow <Int32>] [-Force]
[-WhatIf] [-Confirm]
[<CommonParameters>]
```

* Set-CsOnlinePSTNUsage

Modifies a set of strings that identify the allowed online public switched telephone network (PSTN) usages. This cmdlet can be used to add usages to the list of online PSTN usages or remove usages from the list.

Syntax:

```
Set-CsOnlinePstnUsage [-Identity] <string>
[-Usage <Object>] [-WhatIf]
[-Confirm] [<CommonParameters>] Reference:
```

<https://learn.microsoft.com/en-us/powershell/module/skype/set-csonlinepstngateway>

NEW QUESTION 93

- (Exam Topic 3)

You have a Teams Phone deployment.

You are designing a meeting space that contains a Teams certified conference phone. You need to configure the phone to meet the following requirements:

Show the calendar on the display by default Support one-touch join for Teams meetings

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create and assign a Teams IP phone policy
- B. Assign a Microsoft Teams Rooms Pro license to the phone
- C. Assign a Shared Device license to the phone
- D. Create and assign an Audio Conferencing policy
- E. Enable the Cloud Video Interop for Teams service

Answer: BD

Explanation:

B: Teams Rooms license service plan comparison

The following table shows the services included in each Teams Rooms license.

	Microsoft Teams Rooms Basic	Microsoft Teams Rooms Pro
Maximum number of licenses	25	Unlimited
Microsoft Teams	✓	✓
Audio Conferencing ¹	✓	✓
Whiteboard	✓	✓
Teams Phone		✓
Microsoft Intune ²		✓
Azure Active Directory Premium Plan 1		✓
Skype for Business Plan 2 ³		✓

Note: Microsoft Teams Rooms licenses

Microsoft offers two licenses for Teams Rooms systems that participate in Teams meetings and calls: Microsoft Teams Rooms Pro delivers enhanced in-room meeting experiences like intelligent audio and video, front row and large galleries, and dual screen support. The Teams Rooms Pro license also provides advanced management features like remote device management, conditional access policies, and detailed device analytics.

Teams Rooms Pro is a great fit for medium and enterprise organizations, as well as smaller organizations with larger room counts or more advanced needs.

Teams Rooms Pro licenses can be used to license both certified Teams Rooms systems and Teams Panels.

Microsoft Teams Rooms Basic provides core meeting experiences to organizations that purchase a certified Microsoft Teams Rooms system, at no additional cost.

The Teams Rooms Basic license includes scheduling, joining meetings, content sharing, and collaborative white boarding, as well as basic security and management capabilities out-of-the-box.

Incorrect: Not C:

Microsoft Teams Shared Devices licenses aren't supported on and won't work with Teams Rooms devices. Teams Rooms devices should only be assigned Teams Rooms Basic or Teams Rooms Pro licenses.

Not E: Cloud Video Interop (CVI) is a Microsoft Qualified third-party solution that enables third-party meeting rooms (telepresence) and personal video devices (VTCs) to join Microsoft Teams meetings.

With Microsoft Teams, you get rich online content collaboration in meetings that include audio, video, and content sharing.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/rooms-licensing>

NEW QUESTION 97

- (Exam Topic 3)

You have a Microsoft Teams deployment.

You need to ensure that users can schedule meetings that have the following: Presenter bios

Attendee registration Registration management

Which two types of policies should you configure? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. app permission policy
- B. meeting policy
- C. live events policy
- D. meeting template policy
- E. teams events policy
- F. customization policy

Answer: BC

Explanation:

B: Turn meeting registration on or off

Follow these steps in the Teams admin center to turn meeting registration on or off:

- * 1. Open the Teams admin center.
- * 2. Select Meetings from the navigation pane.
- * 3. Under Meetings, select Meeting Policies.

- * 4. Either select an existing policy or create a new one.
- * 5. Within your chosen policy, navigate to the Meeting scheduling section.
- * 6. Turn Meeting Registration setting On or Off.
- * 7. Select Save

C: Live events policies are used to control who in your organization can hold live events and the features that are available in the events they create. You can use the default policy or create one or more custom live events policies. After you create a custom policy, assign it to a user or groups of users in your organization.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-up-meeting-registration> <https://learn.microsoft.com/en-us/microsoftteams/teams-live-events/set-up-for-teams-live-events>

NEW QUESTION 100

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you select Phones, find the reported phones, and review the Configuration profile column.

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 104

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls. You are implementing emergency numbers in Teams.

You need to remove the + symbol from any three-digit calls to the Session Border Controller (SBC)..

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

The screenshot shows a PowerShell script editor with the following content:

```
-Identity 'TR1' -Pattern '^+?(\d{3})$' -Translation '$1'
```

Below the script, there are two panes. The left pane contains a list of cmdlets: New-CsOnlinePSTNGateway, New-CsOnlinePstnUsage, New-CsTeamsTranslationRule, and New-CsVoiceNormalizationRule. The right pane contains a list of cmdlets: Set-CsOnlineAudioConferencingRoutingPolicy, Set-CsOnlinePSTNGateway, Set-CsOnlinePstnUsage, Set-CsOnlineVoiceUser, -InboundPSTNumberTranslationRules, -OnlinePstnUsages, -OutboundPstnNumberTranslationRules, -OutboundTeamsNumberTranslationRules, and -Usage. The right pane also has a dropdown menu set to 'TR1'.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamtranslationrule?view=skype-ps> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-translate-numbers>

NEW QUESTION 108

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment

You assign a Microsoft 365 E5 license to a user named User1. You need to enable User1 for Direct Routing.

Which PowerShell cmdlet should you run?

- A. Set-CsCallingLineIdentity
- B. Set-CsUser
- C. Set-CsOnlineVoiceUser
- D. Set-CsUserServicesPolicy

Answer: A

NEW QUESTION 109

- (Exam Topic 3)

The sales department at your company needs to route a call to multiple users and have calls route differently after business hours.

Which two features should you implement? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. auto attendants

- B. caller ID policies
- C. calling policies
- D. call queues
- E. voice routing policies

Answer: AD

Explanation:

Reference:
<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

NEW QUESTION 110

- (Exam Topic 3)

You are deploying Teams Rooms to a Windows device.

You need to prevent meeting attendees from using room remote in the Teams mobile app. What should you configure in the Microsoft Teams admin center?

- A. Supported meeting mode
- B. Coordinated Meetings
- C. Front row experience
- D. Bluetooth beaconing

Answer: D

Explanation:

Manage a Microsoft Teams Rooms console settings remotely with an XML configuration file

This article discusses remote management of the default settings used by a Microsoft Teams Rooms device. It discusses how to create a master settings file and links to discussions of how to place them as needed on Teams Rooms.

It is possible for you to change default settings of Teams Rooms by updating a master XML file and sending copies to the remote Teams Rooms devices.

Create an XML configuration file

Any text editor can be used to create a settings file. The XML Elements table explains the elements shown in this sample SkypeSettings.xml (required file name) configuration file.

```
<SkypeSettings>
<AutoScreenShare>1</AutoScreenShare>
<HideMeetingName>1</HideMeetingName>
<AutoExitMeetingEnabled>true</AutoExitMeetingEnabled>
<AudioRenderDefaultDeviceVolume>70</AudioRenderDefaultDeviceVolume>
```

* Details omitted*

<AllowRoomRemoteEnabled>true</AllowRoomRemoteEnabled> Incorrect:

Not B: If you have one or more Microsoft Teams Rooms on Windows devices or Surface Hubs in a meeting room, you can set up Coordinated Meetings.

Coordinated Meetings lets you set up your Teams Rooms on Windows devices and Surface Hubs so that when you join a meeting on one device, the other devices in the room are also joined to the same meeting. You can configure your cameras, speakers, and microphones so that the ones that give participants the best experience are enabled while others are disabled. This avoids the dreaded echo and feedback noise participants can experience when adding multiple devices to a meeting.

Not C: Front Row layout in Teams Rooms— Additional functionality with the Front Row experience, a layout for hybrid meetings that enables users to see remote attendees at eye level and on dual screens. Users can see Chat in the right panel and participants with raised hands on the left panel. And, Meeting Chat is added in the Gallery, Large Gallery, and Together Mode layouts.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file> <https://learn.microsoft.com/en-us/microsoftteams/rooms/coordinated-meetings>

NEW QUESTION 113

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

_ You need to create two call queues named CQ1 and CQ2. The solution must meet the following requirements: CQ1 must balance incoming calls so that each call agent receives the same number of calls

_ Calls received by CQ2 must ring all call agents simultaneously

What should you configure for each requirement? To answer, drag the appropriate routing methods to the correct requirements. Each routing method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Routing methods

Answer Area

- Attendant routing
- Longest idle
- Round robin
- Serial routing

CQ1 must balance incoming calls so that each call agent receives the same number of calls:

Calls received in CQ2 must ring all call agents simultaneously:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Round robin

CQ1 must balance incoming calls so that each call agent receives the same number of calls

Round robin balances the routing of incoming calls so that each call agent gets the same number of calls from the queue. This routing method may be desirable in an inbound sales environment to assure equal opportunity among all the call agents.

Box 2: Attendant routing

Calls received by CQ2 must ring all call agents simultaneously Attendant routing rings all agents in the queue at the same time. Reference:

<https://learn.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

NEW QUESTION 117

- (Exam Topic 3)

You use Microsoft Teams live events.

You configure a live events policy as shown in the following exhibit.

Sales Live Event Policy

Policy for Melbourne Live Events

Live events scheduling	<input checked="" type="checkbox"/> On
Transcription for attendees <small>This setting is also controlled at Meetings > Meeting policies > Voice & Calling policies and Voice > Voicemail policies</small>	<input checked="" type="checkbox"/> On
Who can join scheduled live events <small>This setting is also controlled at Meetings > Meeting policies and Meetings > Meeting settings</small>	Everyone in the organization
Record an event <small>This setting is also controlled at Meetings > Meeting policies and voice > Calling policies</small>	Always record

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Answer Area

The policy will allow [answer choice] to join a live event

▼
only employees
employees and their guests only
employees, guests, and federated partners

Live events based on the policy will support [answer choice]

▼
attendee registration
presenter bios
subtitles in different languages

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: only employees

In the exhibit we see: Who can join scheduled live events: Everyone in the organization Box 2: subtitles in different languages

We see: Transcription for attendees: On Reference:

<https://learn.microsoft.com/en-us/microsoftteams/teams-live-events/plan-for-teams-live-events>

NEW QUESTION 120

- (Exam Topic 3)

You have a Microsoft Teams deployment.

You plan to use a SkypeSettings.xml file to deploy Teams Rooms.

Which two actions can you perform in the file? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Define the account sign-in credentials.
- B. Allow remote control from personal devices.
- C. Automatically accept proximity-based meeting invitations.
- D. Enable the default video camera.

Answer: BC

Explanation:

Manage console settings with an XML configuration file

At startup, if a Microsoft Teams Rooms console finds an XML file named SkypeSettings.xml located at

C:\Users\Skype\AppData\Local\Packages\Microsoft.SkypeRoomSystem_8wekyb3d8bbwe\LocalState, it applies the configuration settings indicated by the XML file then deletes the XML file.

XML elements include:

* <AllowRoomRemoteEnabled> Boolean

If true, room remote connections are allowed. Enabled by default.

* <AutoAcceptProximateMeetingInvitations> Boolean

If true, proximity based meetings are automatically accepted. Disabled by default.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file>

NEW QUESTION 124

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers. Solution: You run the New-CsHybridTelephoneNumber cmdlet. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 126

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that is used in the United States. You need to ensure that emergency calls placed to 9911.

What should you configure?

- A. a dial plan normalization rule
- B. an emergency calling policy
- C. an emergency call routing policy
- D. an outbound PSTN number translation rule

Answer: C

NEW QUESTION 128

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You redirect calls for the call queue to a shared voicemail box. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

NEW QUESTION 130

- (Exam Topic 3)

You are deploying Microsoft Teams Phone.

You need to provide a user with a device on his desk that can be used when the user's computer is turned off. The device must meet the following requirements:

- > Support calls.
- > Support video.
- > Support speed dial.
- > Display chat history.

Which type of device should you provide?

- A. Teams-certified handset
- B. Teams display

- C. Teams panel
- D. Teams Rooms

Answer: B

Explanation:

Reference:

<https://support.microsoft.com/en-us/office/get-started-with-teams-displays-ff299825-7f13-4528-96c2-1d3437e6>

NEW QUESTION 134

- (Exam Topic 3)

You have a Microsoft Teams Phone employment mat contains a Session Border Controller (SBC named SBC1.contoso.com. Direct Routing integrates with a P6X phone system that uses only four-digit dialing and is configured to use the SBC. Teams is configured to use dial plans that normalize any four-digit calls to E-164. You have the following translation rule.

Answer Area



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area



NEW QUESTION 139

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to provide two users with the ability to share a single phone number for inbound and outbound calling.

What are two ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. call queues
- B. call forwarding
- C. group call pickup
- D. call delegation
- E. call park

Answer: AC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

<https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup>

NEW QUESTION 141

- (Exam Topic 3)

A user uses the Microsoft Teams client on a Windows device. The user reports call failures.

You need to send the Teams client logs to Microsoft support to troubleshoot the call failures.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
From Settings in the Microsoft Teams admin center, select Enable logging for meeting diagnostics .	
From Users in the Microsoft Teams admin center, modify the Voice settings of the user.	
Send the Debug logs to Microsoft support.	
Right-click the Teams notification icon and select Collect support files .	
Send the Media logs to Microsoft support.	
From the Microsoft Teams admin center, locate the failed calls on the Meetings & calls tab of the user.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions	Answer Area
From Settings in the Microsoft Teams admin center, select Enable logging for meeting diagnostics .	From Users in the Microsoft Teams admin center, modify the Voice settings of the user.
From Users in the Microsoft Teams admin center, modify the Voice settings of the user.	Right-click the Teams notification icon and select Collect support files .
Send the Debug logs to Microsoft support.	From the Microsoft Teams admin center, locate the failed calls on the Meetings & calls tab of the user.
Right-click the Teams notification icon and select Collect support files .	
Send the Media logs to Microsoft support.	
From the Microsoft Teams admin center, locate the failed calls on the Meetings & calls tab of the user.	

NEW QUESTION 145

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to ensure that incoming calls to a user are forwarded to a phone number of +15552224190 if the calls are NOT answered within 20 seconds.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

```
$Upn = (Get-CsOnlineVoiceUser)
```

▼

Grant-CsDialoutPolicy

Grant-CsIPPhonePolicy

Grant-CsOnlineVoiceRoutingPolicy

Set-CsOnlineAudioConferencingRoutingPolicy

```
-Identity $upn -UnansweredTarget "+15552224190"
```

```
-UnansweredDelay "00:00:20" -IsUnansweredEnabled $true
```

▼

-ManageSettings

-PhoneNumberType

-UnansweredTargetType

```
SingleTarget
```

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Grant-CsDialoutPolicy

Least bad option perhaps, but it does not seem to be a good answer.

* Grant-CsDialoutPolicy

Use the Grant-CsDialoutPolicy cmdlet to assign the tenant global, a group of users, or a per-user outbound calling restriction policy to one or more users.

Syntax

```
Grant-CsDialoutPolicy [[-Identity] <string>]
```

```
[[[-PolicyName] <string>] [-PassThru]
```

```
[-WhatIf] [-Confirm]
```

```
[<CommonParameters>]
```

Note: Set-CsUserCallingSettings would be a good answer, but it is not an option.

This cmdlet will set the call forwarding, simultaneous ringing and call group settings for the specified user.

-UnansweredTargetType

The unanswered target type. Supported values are Voicemail, SingleTarget, MyDelegates and Group.

SingleTarget is used when forwarding the unanswered call to another user or phone number. MyDelegates is used when forwarding the unanswered call to the user's delegates. Group is used when forwarding the unanswered call to the specified user's call group.

Box 2: -UnansweredTargetType Incorrect:

* Grant-CsIPPhonePolicy, Skype for Business Server 2019

Use the Grant-CsIPPhonePolicy cmdlet to assign an Internet Protocol (IP) phone policy to a user or a group of users. IP phone policies determine the features of Microsoft Teams, Skype for Business Online, or Skype for Business Server 2019 that are available to users. For example, you might enable the Better Together Over Ethernet feature for some users while disabling it for others.

Syntax

```
Grant-CsIPPhonePolicy, Skype for Business Server 2019 [[-Identity] <UserldParameter>]
```

```
[-PolicyName] <String> [-Tenant <Guid>]
```

```
[-DomainController <Fqdn>] [-PassThru]
```

```
[-WhatIf] [-Confirm]
```

```
[<CommonParameters>]
```

* Grant-CsOnlineVoiceRoutingPolicy

Assigns a per-user online voice routing policy to one user, a group of users, or sets the Global policy instance. Online voice routing policies manage online PSTN usages for Phone System users.

Syntax

```
Grant-CsOnlineVoiceRoutingPolicy [[-Identity] <string>]
```

```
[[-PolicyName] <string>]
```

```
[-PassThru] [-WhatIf]
```

```
[-Confirm] [<CommonParameters>]
```

* Set-CsOnlineAudioConferencingRoutingPolicy Reference:

<https://learn.microsoft.com/en-us/powershell/module/teams/set-csusercallingsettings> <https://learn.microsoft.com/en-us/powershell/module/skype/grant-csonlinevoicerooutingpolicy>

NEW QUESTION 147

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -MediaBitRateKb parameter to 1.

Does this meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to \$False.

Note: The New-CsTeamsNetworkRoamingPolicy cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.

The TeamsNetworkRoamingPolicy cmdlets enable administrators to provide specific settings from the TeamsMeetingPolicy to be rendered dynamically based upon the location of the Teams client. The TeamsNetworkRoamingPolicy cannot be granted to a user but instead can be assigned to a network site. The settings from the TeamsMeetingPolicy included are AllowIPVideo and MediaBitRateKb. When a Teams client is connected to a network site where a CsTeamRoamingPolicy is assigned, these two settings from the TeamsRoamingPolicy will be used instead of the settings from the TeamsMeetingPolicy.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy>

NEW QUESTION 151

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains two users named User1 and User2. User1 will be on leave for two weeks.

You need to redirect all calls to the phone number of User1 to the phone number of User2. The solution must minimize administrative effort.

What should you modify for User1?

A. the voicemail transfer target settings

B. the call delay and order settings

C. the call delegation settings

D. the phone number type

Answer: C

Explanation:

Use the Teams admin center

You can use the Teams admin center to configure call forward and unanswered settings, group call pickup, and call delegation for your users.

To configure immediate call forward settings:

➤ In the Teams admin center, go to Users > Manage users and select a user.

➤ On the user details page, go to the Voice tab.

➤ Under Call answering rules, select Be immediately forwarded, and select the appropriate call forward type and destination.

To configure simultaneous ringing, on the same page select Ring the user's devices. In the Also allow drop-down, select the appropriate simultaneous ringing setting.

To configure unanswered settings, on the same page select the appropriate setting in the If unanswered drop-down. In the Ring for this many seconds before redirecting drop-down, specify the number of seconds to wait.

The configuration of call delegation and group call pickup are integrated into the call forward and unanswered settings by selecting the appropriate type. For example, to configure that calls should also ring the user's delegates, on the same page select Call delegation under Also allow. Then add the appropriate delegates by selecting Add people and clicking Save.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/user-call-settings>

NEW QUESTION 152

- (Exam Topic 3)

Normalization rules are configured as shown in the following exhibit.

Normalization rules

Normalization rules define how phone numbers expressed in various formats are to be translated. One or more normalization rules must be assigned to the dial plan and are matched from the top to bottom.

+ Add Edit Move up Move down Delete 5 items

Rank	Name	Pattern	Translation
1	AU-NewSouthWales-Local	^([2-9]\d{7})\$	+61251
2	AU-TollFree	^(1[38]\d{4,8})\d*\$	+6151
3	AU-Premium	^(19\d{4,8})\$	+6151
4	AU-Mobile	^0([45]\d{8})\$	+6151
5	AU-National	^0([23578]\d{8})\d*(\D+\d+)?\$	+6151

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Answer Area

When dialing 70105000, the phone number will normalize to [answer choice].

▼

+61270105000

+61370105000

+6170105000

+70105000

Phone numbers that begin with 1900 will be evaluated by the [answer choice] normalization rule.

▼

AU-Mobile

AU-National

AU-Premium

AU-TollFree

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: +61270105000

Note:

Teams traverses the list of normalization rules from the top down and uses the first rule that matches the dialed number. If you set up a dial plan so that a dialed number can match more than one normalization rule, make sure the more restrictive rules are sorted above the less restrictive ones.

Box 2: AU-Premium Reference:

<https://learn.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

NEW QUESTION 155

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls.

Solution: You run New-CsTeamsMeetingPolicy and set the-AllowIPvideo parameter to SFalse. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 158

- (Exam Topic 3)

Your company has a Microsoft Teams Phone deployment.

You plan to deploy auto attendants and call queues.

The support desk requires that its auto attendant be able to forward calls after hours to local mobile phone numbers.

You need to identify which licenses to assign to auto-attendant. The solution must minimize costs. Which two licenses should you identify? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Microsoft 365 Phone System
- B. Microsoft 365 Domestic Calling Plan
- C. Microsoft 365 Phone System - Virtual User
- D. Office 365 E3

- E. Microsoft 365 E5
- F. Microsoft 365 Domestic and International Calling Plan

Answer: BC

Explanation:

Reference:
<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

NEW QUESTION 163

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure group call pickup for the call queue. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:
<https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/>

NEW QUESTION 167

- (Exam Topic 3)

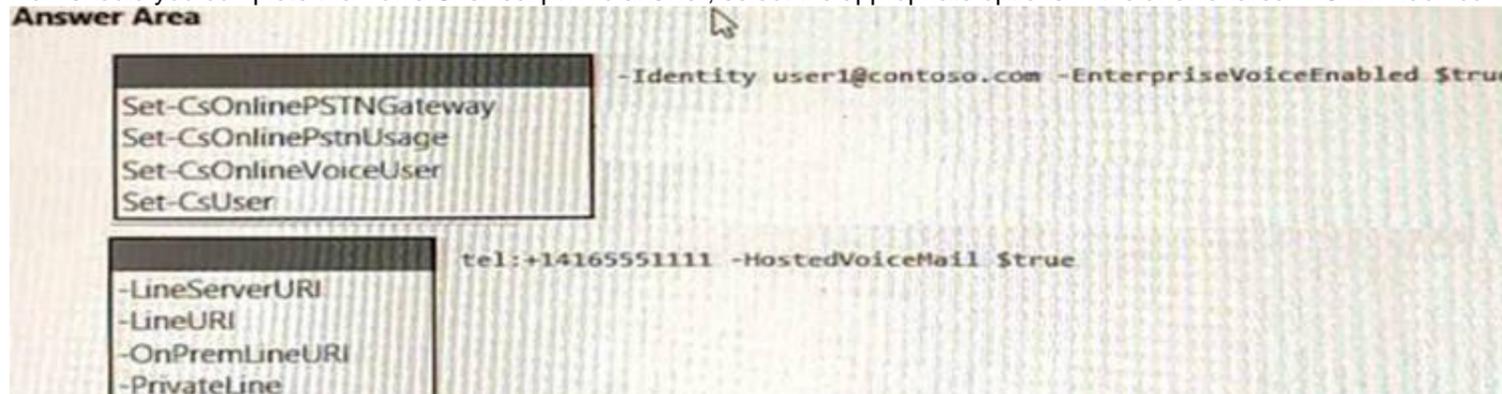
You have a Microsoft Teams Phone deployment.

You have a cloud-only user named user1@contoso.com.

You need to enable a Direct Routing phone number for user1@contoso.com.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

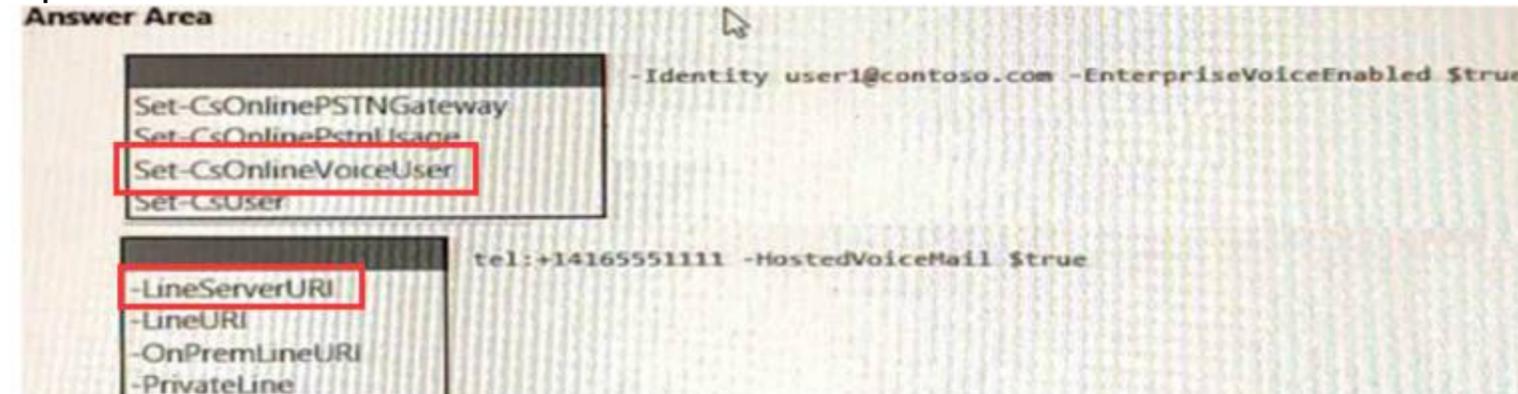


- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area



NEW QUESTION 172

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.

No SIP Options.

The Session Border Controller exists in our database (your administrator created it using the command New-CsOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

- A. The certificate does not match the FQDN on the SBC.
- B. The firewall blocks inbound traffic on port 443 to the SBC.
- C. Only TLS 1.0 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

Answer: A

Explanation:

Reference:

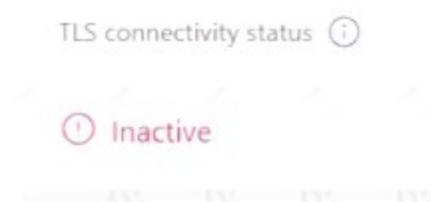
<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

NEW QUESTION 177

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border Controller (SBC). The FQDN of the S6C is sbcVcontoso.com. You use signaling port 5067. You cannot place calls and receive an error message in the Microsoft Teams admin center as shown in the following exhibit.



What is a possible cause of the issue?

- A. Location-Based Routing is enabled for the SBC
- B. The Baltimore root certificate is missing on the SBC.
- C. The Forward P-Asserted Identify (PA!) header is disabled.
- D. The failover timer is set to 0 seconds

Answer: C

NEW QUESTION 180

- (Exam Topic 3)

Your company has offices throughout the United States.

The company is opening a new office in Scranton. The office will occupy two floors in the same building. You need to ensure that if an emergency call is placed, the local emergency dispatchers know from which floor the call came.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Values	Answer Area
New-CsEmergencyNumber	-Location "Scranton Office, 1st Floor" -CompanyName "Contoso"
New-CsNetworkSite	-HouseNumber 1155 -StreetName 22nd -StreetSuffix St -City Scranton
New-CsOnlineLisLocation	-StateOrProvince PA -CountryOrRegion US -PostalCode 18501 -Description "Scranton" -Elin TEST_ELIN
Set-CsLisLocation	\$Scranton = Get-CsOnlineLisCivicAddress -Description "Scranton"
Set-CsNetworkSite	-CivicAddressId \$Scranton.CivicAddressId -Location "Scranton Office, 2nd Floor"
Set-CsOnlineLisLocation	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinelocation?view=skype-ps> <https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinelocation?view=skype-ps>

NEW QUESTION 182

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a Microsoft 365 group. Does this meet the goal?

A. Yes

B. No

Answer: A

Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

NEW QUESTION 183

.....

Thank You for Trying Our Product

* 100% Pass or Money Back

All our products come with a 90-day Money Back Guarantee.

* One year free update

You can enjoy free update one year. 24x7 online support.

* Trusted by Millions

We currently serve more than 30,000,000 customers.

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<https://www.certleader.com/MS-721-dumps.html>